



Berks County

Area Agency on Aging

Building Partnerships

Strengthening Communities

Enhancing Quality of Life

PERSONAL EMERGENCY RESPONSE SYSTEMS GUIDE

PERSONAL EMERGENCY RESPONSE SYSTEMS

PROVIDER	CONTACT INFO	FEE / ADDITIONAL INFO
ADVANTAGE HOME CARE (A Lifeline Distributor) 1170 Berkshire Blvd Wyomissing, PA 19610	Tel: 610-378-0491 Fax: 610-378-9762 Contact: Kathy Roberts, Director Kathy-Roberts@hcminc.org www.advantagehomecare.org	Monthly Charge: Unit - \$38 / Unit +1 Pendant - \$43 Cordless Unit- \$41 / Cordless Unit +1 Pendant- \$46 Land Line Unit- \$43 Auto Alert- \$48 / Cordless Lifeline Auto Alert- \$51 PMD Machine (Medication dispenser)- \$75 Extension (Voice Box)- \$10 Pendants- \$5 / Auto Alert Button- \$10 One Source Go Safe/Lifeline Installation- \$55 (1 Time fee) Non Video Telehealth - unit rental \$10 per day
ALERT ONE Services, Inc 1000 Commerce Park Drive #300 Williamsport, PA 17701	Tel: 1-800-693-5433 Fax: 1-866-308-0947 Contact: Crystal Soanes crystal.soanes@alert1.com www.alert1.com	Installation Charge: \$0 Monthly Charge: \$23.95 No Shipping Fee 2-Way voice system, waterproof pendant, modular/cellular options available
AUTOMATED SECURITY ALERT 3500 Main Street Munhall, PA 15120	Tel: 1-800-338-7114 Fax: 1-800-795-2735 Contact: Matthew Couillard couillardmw@automatedsecurityalert.com www.automatedsecurity.com	Installation Charge \$0 Monthly Charge: \$29.50 (landline) / \$41.50 (cellular) 2-Way voice medical alert system with waterproof emergency alert button

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A VITAL LINK, INC. 1255 Mill Road Jenkintown, PA 19046	Tel: 1-800-338-4825 Fax: 1-215-884-9109 Contact: Mark Weizer mark@avitalink.com www.avitalink.com	Installation Charge: \$0 Monthly Charge: \$30 Landline PERS \$35 Cellular PERS (Lock Box included) Standard landline PERS, Cellular PERS, PERS with Fall Detection and Mobile PERS
CONNECT AMERICA.com LLC One Belmont Avenue, Suite 1200 Bala Cynwyd, PA 19004	Tel: 800-215-4206 Fax: 800-490-8313 Contact: Wendy Cosgrove referrals@connectamerica.com www.medalert.net	Installation Charge: \$0 Monthly Charge: Standard PERS - \$20 Cellular PERS - \$27 Mobile/GPS PERS - \$31 Standard PERS, Cellular PERS, Mobile/GPS PERS, Fall Detection, Medication Compliance and Telehealth
CRITICAL SIGNAL TECHNOLOGIES, your Link to Life 27475 Meadowbrook Road Novi, MI 48377	Tel: 1-888-557-4462 Contact: Inside Sales www.csttli.com	Installation Charge: \$0 (Self-Install) \$50 (Professional Installation) Monthly Charge: \$24.95+ (Landline Unit) \$30+ (Cellular Unit) Personal Emergency Response System (landline phone line, cellular & mobile services), Medication Management Systems

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FAMILY CARE MEDICAL ALARMS 254 Alexis Drive Williamsport, PA 17701	Tel: 1-877-893-2140 Fax: 570-338-7760 support@familycaremedicalalarms.com www.familycaremedicalalarms.com	Installation Charge: \$0 Monthly Charge: \$19.95 (paid quarterly) No Activation Charge Cellular and GPS systems available
InTouch by SAH, Inc. 50 S. Museum Road Reading, PA 19607	Tel: 610-898-6595 Contact: Dee Dee Burke dburke@sahinc.com www.intouchbysah.com	Monthly Charge: \$29.00 (landline), \$35.00 (Cellular), \$49.00 (mobile/GPS) <ul style="list-style-type: none"> • Fall detection option Customer Care Fee - \$99 one time – includes consultation, programming/set-up, training & lockbox
LIFE ALARM SERVICES, Inc 4210 Columbia Rd, Suite 14B Martinez, GA 30907	Tel: 1-800-780-5433 Fax: 1-706-854-9787 lifearm@aol.com www.life-alarm.com	Installation Charge: \$0 Activation Fee: \$35.00 Monthly Charge: \$39.95
LIFE ALERT EMERGENCY RESPONSE SYSTEMS 16027 Ventura Blvd. Suite 400 Encino, CA 91436	Tel: 1-800-451-7858 Ext. 1131 Fax: 1-818-922-3373 Contact: Sylvia Avakian sylviaa@lifealert.com www.lifealert.com	Installation Charge: \$0 Monthly Charge: \$49.95 for main unit & pendant Only accepting pre-existing Life Alert clients

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MEDSCOPE AMERICA CORP. 259 E Lancaster Avenue, Suite 101 Wynnewood, PA 19096	Tel: 1-800-645-2060 Fax: 610-896-7233 info@medscope.org www.medscope.org	Installation Charge: \$0 Monthly Charge: \$30.00 All device types including landline, cellular, mobile and PERS with fall detection
MOBILE SENTRY 50 Commerce Drive Wyomissing, PA 19610	Tel: 610-717-5442 Fax: 610-775-9686 Contact: Mike Spillane mspillane@mobilesentryllc.com www.mobilesentryllc.com	Installation Charge: \$0 Monthly Charge: \$29.95 No Activation Fee, No Long Term Contract Lifetime Warranty Home Systems, Pendants, Bracelets, Watches, Mobile Units, Senior Home Safety Assessments
SECURITY FIRST, INC. 107 West Lancaster Avenue Shillington, PA 19607	Tel: 610-777-8890 Fax: 610-777-9111 Contact: Dalese Frontz Dalese@securityfirstinc.com www.securityfirstinc.com	Installation Charge: \$99 Monthly Charge: \$45, billed semi-annually or annually Shipping Charge: \$0 Bracelets, Pendants, Clips with 2-way voice communication, mobile medical alert pendant
TOWNE MONITORING SERVICE 208 N Main Street Souderton, PA 18964	Tel: 215-703-6450 Fax: 215-723-9330 Contact: Karl Ernst or Doug Blankenship info@townemonitoring.com www.townemonitoring.com	Installation Charge: \$0 Monthly Charge: \$30 Unit has optional caretaker button for non-emergency use.
VALUED RELATIONSHIPS, INC. 1400 Commerce Center Drive Franklin, OH 45005	Tel: 1-800-860-4230 Fax: 1-800-692-8189 Contact: Patrick Barrentine pbarrentine@monitoringcare.com www.monitoringcare.com	Installation Fee - \$0 Monthly Charge: \$23.95 (Landline) / \$29.95 (Cellular) Digital, Analog, Cellular, Mobile PERS

NOTE: The Berks County Area Agency on Aging does not rate or endorse any provider. This list is provided for informational purposes only and can change at any time. Please call the provider directly for the most up to date information on rates and services.