



Berks County

**Area Agency on Aging**

Building Partnerships  
Strengthening Communities  
Enhancing Quality of Life

# **PERSONAL EMERGENCY RESPONSE SYSTEMS GUIDE**

## PERSONAL EMERGENCY RESPONSE SYSTEMS

PROVIDER	CONTACT INFO	FEE / ADDITIONAL INFO
<b>ALERT ONE Services, Inc</b> 1000 Commerce Park Drive #300 Williamsport, PA 17701	Tel: 1-800-693-5433 Fax: 1-866-308-0947  Contact: Crystal Soanes <a href="mailto:crystal.soanes@alert1.com">crystal.soanes@alert1.com</a> <a href="http://www.alert1.com">www.alert1.com</a>	Installation Charge: \$0 Monthly Charge: \$23.95 No Shipping Fee  2-Way voice system, waterproof pendant, modular/cellular options available
<b>AUTOMATED SECURITY ALERT</b> 3500 Main Street Munhall, PA 15120	Tel: 1-800-338-7114 Fax: 1-800-795-2735  Contact: Matthew Couillard <a href="mailto:couillardmw@automatedsecurityalert.com">couillardmw@automatedsecurityalert.com</a> <a href="http://www.automatedsecurity.com">www.automatedsecurity.com</a>	Installation Charge \$0 Monthly Charge: \$29.50 (landline) / \$41.50 (cellular)  2-Way voice medical alert system with waterproof emergency alert button
<b>A VITAL LINK, INC.</b> 1255 Mill Road Jenkintown, PA 19046	Tel: 1-800-338-4825 Fax: 1-215-884-9109  Contact: Mark Weizer <a href="mailto:mark@avitalink.com">mark@avitalink.com</a> <a href="http://www.avitalink.com">www.avitalink.com</a>	Installation Charge: \$0 Monthly Charge: \$30 Landline PERS \$35 Cellular PERS (Lock Box included)  Standard landline PERS, Cellular PERS, PERS with Fall Detection and Mobile PERS

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<b>CONNECT AMERICA.com LLC</b> One Belmont Avenue, Suite 1200 Bala Cynwyd, PA 19004	Tel: 800-215-4206 Fax: 800-490-8313  Contact: Wendy Cosgrove <a href="mailto:referrals@connectamerica.com">referrals@connectamerica.com</a> <a href="http://www.medalert.net">www.medalert.net</a>	Installation Charge: \$0 Monthly Charge: Standard PERS - \$20 Cellular PERS - \$27 Mobile/GPS PERS - \$31  Standard PERS, Cellular PERS, Mobile/GPS PERS, Fall Detection, Medication Compliance and Telehealth
<b>CRITICAL SIGNAL TECHNOLOGIES, your Link to Life</b> 27475 Meadowbrook Road Novi, MI 48377	Tel: 1-888-557-4462  Contact: Inside Sales <a href="http://www.cstl.com">www.cstl.com</a>	Installation Charge: \$0 (Self-Install) \$50 (Professional Installation) Monthly Charge: \$24.95+ (Landline Unit) \$30+ (Cellular Unit)  Personal Emergency Response System (landline phone line, cellular & mobile services), Medication Management Systems
<b>FAMILY CARE MEDICAL ALARMS</b> 254 Alexis Drive Williamsport, PA 17701	Tel: 1-877-893-2140 Fax: 570-338-7760  <a href="mailto:support@familycaremedicalalarms.com">support@familycaremedicalalarms.com</a> <a href="http://www.familycaremedicalalarms.com">www.familycaremedicalalarms.com</a>	Self-Install system Monthly Charge: \$19.95 (paid quarterly) No Activation Charge  Cellular and GPS systems available

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<b>GUARDIAN MEDICAL MONITORING LLC</b> 18000 W 8 Mile Rd Southfield, MI 48075	Tel: 1-888-349-2400 Fax: 1-877-205-3621  Contact: Kristopher Joint Ph: 1-248-550-8737  <a href="mailto:Sf-hc@guardianalarm.com">Sf-hc@guardianalarm.com</a> <a href="http://www.guardianmedicalmonitoring.com">www.guardianmedicalmonitoring.com</a>	No Charge for Installation Monthly Charge: \$18 for Landline \$25 for Cellular and \$30 for Mobile (GPS)  PERS is offered to all clients with no contract. Cancel anytime.
<b>InTouch by SAH, Inc.</b> 50 S. Museum Road Reading, PA 19607	Tel: 610-898-6595  Contact: Dee Dee Burke  <a href="mailto:dburke@sahinc.com">dburke@sahinc.com</a> <a href="http://www.intouchbysah.com">www.intouchbysah.com</a>	Monthly Charge: \$29.00 (landline), \$35.00 (Cellular), \$49.00 (mobile/GPS) <ul style="list-style-type: none"> <li>• Fall detection option</li> </ul> Customer Care Fee - \$99 one time – includes consultation, programming/set-up, training & lockbox
<b>LIFE ALARM SERVICES, Inc</b> 4210 Columbia Rd, Suite 14B Martinez, GA 30907	Tel: 1-800-780-5433 Fax: 1-706-854-9787  <a href="mailto:lifealarm@aol.com">lifealarm@aol.com</a> <a href="http://www.life-alarm.com">www.life-alarm.com</a>	Installation Charge: \$0 Activation Fee: \$35.00 Monthly Charge: \$39.95
<b>LIFE ALERT EMERGENCY RESPONSE SYSTEMS</b> 16027 Ventura Blvd. Suite 400 Encino, CA 91436	Tel: 1-800-451-7858 Ext. 1131 Fax: 1-818-922-3373  Contact: Sylvia Avakian <a href="mailto:sylviaa@lifealert.com">sylviaa@lifealert.com</a> <a href="http://www.lifealert.com">www.lifealert.com</a>	Installation Charge: \$0 Monthly Charge: \$49.95 for main unit & pendant  <b>Only accepting pre-existing Life Alert clients</b>

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<b>MEDSCOPE AMERICA CORP.</b> 259 E Lancaster Avenue, Suite 101 Wynnewood, PA 19096	Tel: 1-800-645-2060 Fax: 610-896-7233  <a href="mailto:info@medscope.org">info@medscope.org</a> <a href="http://www.medscope.org">www.medscope.org</a>	Installation Charge: \$0 Monthly Charge: \$30.00  All device types including landline, cellular, mobile and PERS with fall detection
<b>SECURITY FIRST, INC.</b> 107 West Lancaster Avenue Shillington, PA 19607	Tel: 610-777-8890 Fax: 610-777-9111  Contact: Dalese Frontz <a href="mailto:Dalese@securityfirstinc.com">Dalese@securityfirstinc.com</a> <a href="http://www.securityfirstinc.com">www.securityfirstinc.com</a>	Installation Charge: \$99 Monthly Charge: \$45, billed semi-annually or annually Shipping Charge: \$0  Bracelets, Pendants, Clips with 2-way voice communication, mobile medical alert pendant
<b>TOWNE MONITORING SERVICE</b> 208 N Main Street Souderton, PA 18964	Tel: 215-703-6450 Fax: 215-723-9330  Contact: Karl Ernst or Doug Blankenship <a href="mailto:info@townemonitoring.com">info@townemonitoring.com</a> <a href="http://www.townemonitoring.com">www.townemonitoring.com</a>	Installation Charge: \$0 Monthly Charge: \$30 Unit has optional caretaker button for non-emergency use.
<b>VALUED RELATIONSHIPS, INC.</b> 1400 Commerce Center Drive Franklin, OH 45005	Tel: 1-800-860-4230 Fax: 1-800-692-8189  Contact: Patrick Barrentine <a href="mailto:pbarrentine@monitoringcare.com">pbarrentine@monitoringcare.com</a> <a href="http://www.monitoringcare.com">www.monitoringcare.com</a>	Installation Fee - \$0 Monthly Charge: \$23.95 (Landline) / \$29.95 (Cellular)  Digital, Analog, Cellular, Mobile PERS
<p><b>NOTE:</b> The Berks County Area Agency on Aging does not rate or endorse any provider. This list is provided for informational purposes only and can change at any time. Please call the provider directly for the most up to date information on rates and services.</p>		