

PA CareerLink Berks County Program Year 2017	Jul	Aug	Sept	1st Quarte r	PY17 Goal
Customer Satisfaction Employer	4.72			4.72	4.5
Customer Satisfaction Job Seeker	4.46	4.40	4.28	4.36	4.5
New Job Postings	459	556	541	1,556	
BST: Overall Market Penetration (undup.)	101	83	94	248	500
BST: Manu. Sector Market Penetration (undup.)	41	21	26	73	120
BST: Health Care Sector Mkt. Penetration (undup.)	14	15	18	39	120
BST: On-Site Recruitments	4	8	8	20	52
BST: WorkKeys® Assessment Employers (new)	1	0	0	1	5
Visitors	2,618	3,252	2,329	8,199	
PREP: Placed in Pool	410	342	247	999	
PREP: First called in	258	360	298	916	
PREP: First called in	63%	105%	121%	92%	70%
PREP: Total Served	84	129	162	375	
Welcome Orientation Attended	112	188	183	483	
Selected Young Adult Referral	8	20	16	44	
Selected Comprehensive Career Services	41	54	53	148	
A/DW ITA: Enrollments	3	1	2	6	
A/DW Transitional Emp.: Enrollments	0	0	0	0	
A/DW OJT: Enrollments	0	1	0	1	
Trade Training Enrollments	1	5	0	6	