

PA CareerLink Berks County Program Year 2017	1st Quarte r	2nd Quarte r	Jan	Feb	Mar	3rd Quarte r	YTD Total	PY17 Goal	PY16
Customer Satisfaction Employer	4.72	4.48					4.72	4.5	4.55
Customer Satisfaction Job Seeker	4.36	4.29	4.40				4.32	4.5	4.44
New Employers on JobGateway	34	35	7			7	76		186
BST: Overall Market Penetration (undup.)	248	418	128					500	563
BST: Manu. Sector Market Penetration (undup.)	73	116	25					170	148
BST: Health Care Sector Mkt. Penetration (undup.)	39	84	41					120	NA
BST: On-Site Recruitments	20	17	5			5	42	52	44
BST: WorkKeys® Assessment Employers (new)	1	1	0				2	5	NA
BST: Employer Seminars	0	0	0			0	0		4
Visitors	8,199	9,007	3,783			3,783	20,989		29,523
PREP: Placed in Pool	999	911	345			345	2,255		3,752
PREP: First called in	916	880	431			431	2,227		3,592
PREP: First called in	92%	97%	125%	####	####	125%	99%	70%	96%
PREP: Total Served	375	473	139			139	987		1,957
Welcome Orientation Attended	483	565	209			209	1,257		2,439
Selected Young Adult Referral	44	47	10			10	101		NA
Selected Comprehensive Career Services	148	125	82			82	355		731
A/DW ITA: Enrollments	5	11	2			2	18		41
A/DW Transitional Emp.: Enrollments	0	0	0			0	0		2
A/DW OJT: Enrollments	1	3	0			0	4		46
Trade Training Enrollments	5	1	3			3	9		92