



PUBLIC ALERT & NOTIFICATION SYSTEM

ALERTS DELIVERED TO YOUR PAGER, CELL PHONE AND E-MAIL FOR
PUBLIC SAFETY EMERGENCIES | ROAD CLOSURES
SEVERE WEATHER EVENTS

BERKS ALERT

Subscriber Registration Instructions

Updated 8/16/2016

What is Berks Alert?

When situations arise in Berks County that may affect you and your family, Berks Alert lets local officials notify you quickly. Be among the first to find out and stay informed during an emergency.

Get voice, text, or email alerts about emergencies and severe weather on your cell or email.

Information for Berks Alert Users through Eaton/RoamSecure



As you may or may not be aware we were recently notified by our current mass notification vendor Eaton would no longer support the BerksAlert system and would assist us to migrate our system to a new vendor at the end of our current contract which is end of August 2016.

After reviewing other mass notification products that include public safety modules, we decided to go with SwiftReach as it offered a diverse platform that provided additional features and system support access.

IMPORTANT: All current users will be required to re-register in the new system.

To stop duplicate alerts to your devices, deactivate your RoamSecure account once you start receiving multiple alerts.

Register / Sign In

Once you have filled out the online registration form and confirmed your email address you are registered to receive alerts. If you have already registered on this web portal and are returning to update your contact information, please sign in using the email address you used to register and the password you created during the registration process.

Registering for Berks Alert through Swift911



- Access the Berks Alert webpage at:

<http://www.co.berks.pa.us/Dept/DES/Pages/BerksAlert.aspx>

- New users click on [Register Now!](#)

A screenshot of the Swift911 Portal registration page. At the top, there is a language selection dropdown set to 'English'. Below this is a red header bar with the text 'Swift911™ Portal' and a question mark icon. The main content area features a 'Register Now!' button with the subtext 'This portal requires registration'. Below this, there is a section for existing users with the text 'If you have already registered SIGN IN BELOW'. This section includes input fields for 'USERNAME:' (with the subtext 'Email Address or Phone Number') and 'PASSWORD:', a 'Forgot Password?' link, and a 'Sign In' button. At the bottom of the main content area, there is a red banner with an 'info' icon, the text 'Mobile Portal App Available for', icons for 'iOS', 'Android', and 'Windows', and the text 'Click Icons to Download'. The footer of the page displays the 'SWIFTRREACH NETWORKS Powered' logo.

New Subscriber Registration Window

In this window you will be registering your basic information on the web portal and setting up your username (which is your email address) and password in order to be able to log back in at any time to update your information. This document will provide detailed instructions on how to register and set up your account.

REGISTER Help

ENTER YOUR INFORMATION

Name: Password:

Main Phone: Text/SMS Confirm Pass:

Email: (will be your username)

ENTER YOUR ADDRESS

Profile Name: Home

Street 1:

Street 2:

City:

State:

Postal Code:

Latitude:

Longitude:

Automatic

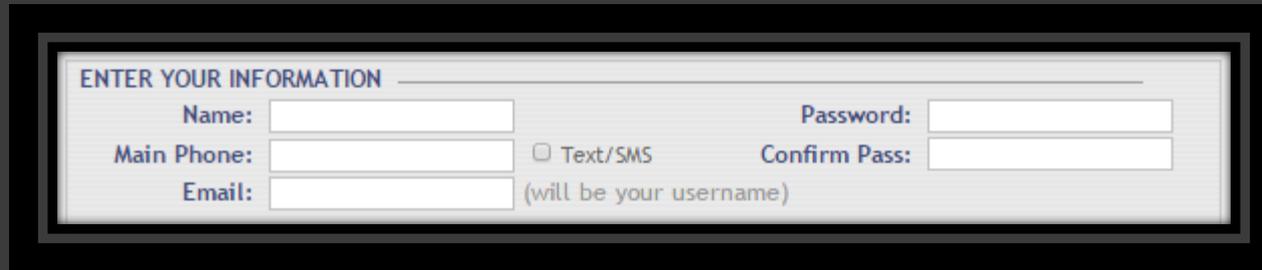
bing

Mouse moves map; mouse-wheel zooms

Email: Will be Login ID/Username. The registration confirmation code is also sent to this e-mail address.

SWIFTRREACH Networks Powered

New Subscriber Registration – Enter Your Information

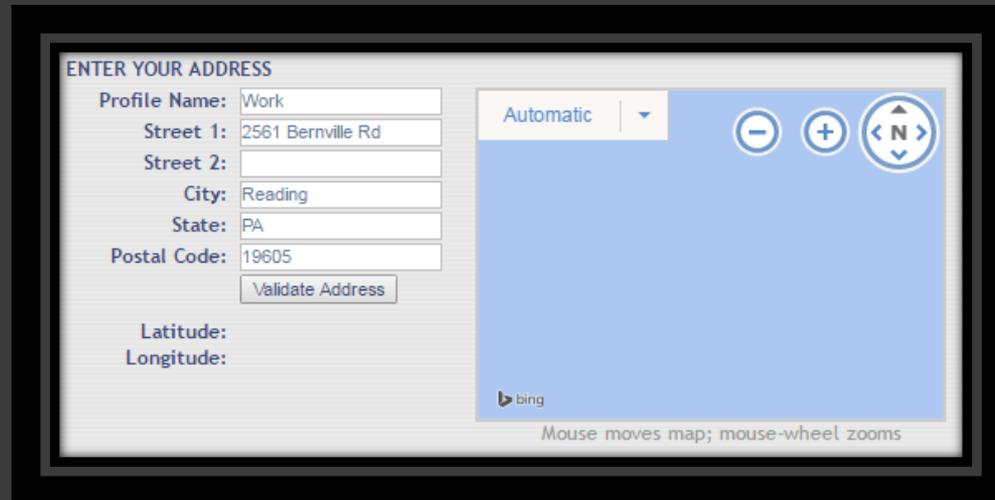


The screenshot shows a registration form titled "ENTER YOUR INFORMATION". It contains the following fields and options:

- Name: [Text Input]
- Main Phone: [Text Input]
- Email: [Text Input] (will be your username)
- Text/SMS: (checkbox)
- Password: [Text Input]
- Confirm Pass: [Text Input]

- Name: Enter your first and last name.
- Main Phone: Enter your primary phone number.
 - Note: You will be able to add additional phone numbers later.**
- Text/SMS: Check this box if you want to receive text/SMS alerts at the phone number you just entered.
- Email: Enter your email address. This will be your user name.
- Password: Enter a password.
 - ✓ Minimum of six characters
 - ✓ One uppercase character
 - ✓ One lower case
 - ✓ One number or special character
- Confirm Pass: Re-enter your password.

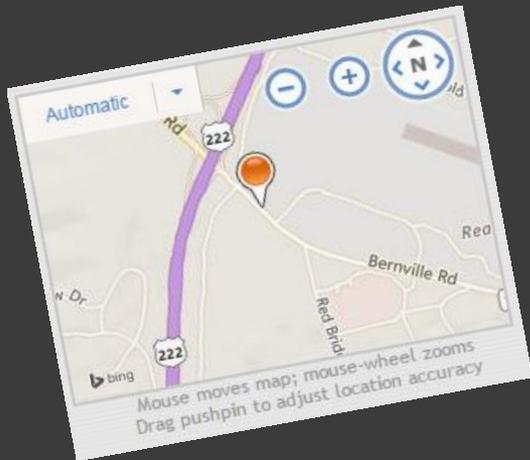
New Subscriber Registration – Enter Your Address



The screenshot shows a web form titled "ENTER YOUR ADDRESS". On the left side, there are several input fields: "Profile Name" (containing "Work"), "Street 1" (containing "2561 Bernville Rd"), "Street 2" (empty), "City" (containing "Reading"), "State" (containing "PA"), and "Postal Code" (containing "19605"). Below these fields is a "Validate Address" button. Further down are "Latitude:" and "Longitude:" labels. On the right side, there is a map area with a "bing" logo and the text "Mouse moves map; mouse-wheel zooms". Above the map is a dropdown menu set to "Automatic" and navigation controls including a minus sign, a plus sign, and a compass icon with "N" for North.

- Profile Name: Enter a description for your address. i.e. home, work, daycare
- Street 1: Enter the physical address. No PO Boxes.
- Street 2: This field is optional.
- City: Enter the city.
- State: Enter the state.
- Postal Code: Enter the postal code.

New Subscriber Registration – Enter Your Address Cont'd



- Click on *Validate Address.*
- A pin will display on the map over the address you entered.
 - An aerial image is available by clicking the arrow and selecting *Aerial.*
 - If the pin is not in the correct location, click and drag it to the correct location.



New Subscriber Registration – Submit Registration

- Click on Submit Registration once you have entered your information.

REGISTER

ENTER YOUR INFORMATION

Name: Password:

Main Phone: Text/SMS Confirm Pass:

Email: (will be your username)

ENTER YOUR ADDRESS

Profile Name:

Street 1:

Street 2:

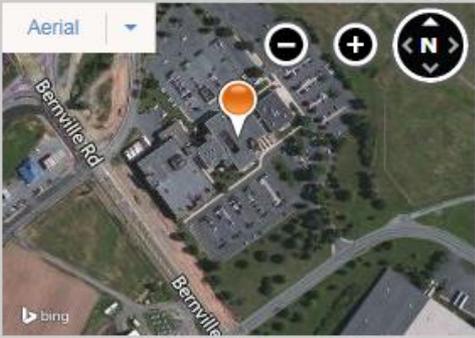
City:

State:

Postal Code:

Latitude: 40.38107981396076
Longitude: -75.9818322211504

Aerial



bing

Mouse moves map; mouse-wheel zooms
Drag pushpin to adjust location accuracy

Email: Will be Login ID/Username. The registration confirmation code is also sent to this e-mail address.

New Subscriber Registration – Registration Verification

REGISTRATION VERIFICATION

VERIFICATION CONFIRMATION

Your account registration is still pending. You are not registered yet!

You will receive an e-mail with a confirmation code to verify the validity of the e-mail address you registered with. When you receive your numerical E-Mail confirmation code, please enter it below and click the "Complete Registration" button to complete the registration process.

DO NOT CLOSE THIS SCREEN UNTIL AFTER ENTERING CODE OR YOU WILL HAVE TO RE-REGISTER!

Enter the 4-digit Confirmation Code You Received in Email:

If you haven't received your code, have the code resent by clicking [HERE](#)

- You're almost done!
- Enter the 4-digit confirmation code that was sent to the email address you registered with.
- Click [Complete Registration](#).

Registration Complete!

Congratulations! You are now registered to receive alerts.

Subscriber Sign In

Sign In –

- Enter Username
 - Email Address
 - Phone Number
- Enter Password

Swift911™ Portal ⓘ

Register Now!
This portal requires registration

If you have already registered
SIGN IN BELOW

USERNAME:
Email Address or Phone Number

PASSWORD:

[Forgot Password?](#)

UNSUBSCRIBE: [Phone Calls](#) | [E-Mails](#) | [Text Messages](#)

Mobile Portal App Available for
iOS Android Windows
Click Icons to Download

SWIFTREACH NETWORKS Powered

Navigating the Sign In Page

Forgot Password?

- Click on [Forgot Password ?](#)
- Enter the information requested and follow the instructions.



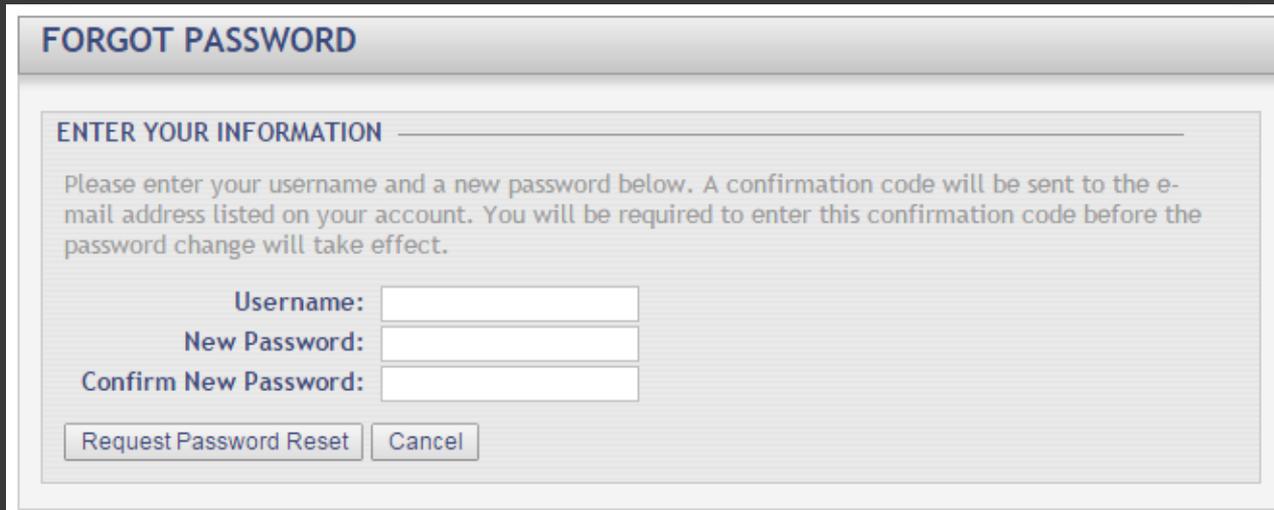
If you have already registered
SIGN IN BELOW

USERNAME:
Email Address or Phone Number

PASSWORD:

[Forgot Password?](#)

UNSUBSCRIBE: [Phone Calls](#) | [E-Mails](#) | [Text Messages](#)



FORGOT PASSWORD

ENTER YOUR INFORMATION

Please enter your username and a new password below. A confirmation code will be sent to the e-mail address listed on your account. You will be required to enter this confirmation code before the password change will take effect.

Username:

New Password:

Confirm New Password:

My Alerts / Subscriptions

Welcome Any User (Wednesday, June 29, 2016)

Sign Out   Berks County, PA (Demo) Help 

MY ALERTS / SUBSCRIPTIONS

 **My Contact Information**
Add and edit contact information such as phones, addresses and more.

 **My Household Members**
Manage household and family members associated with your account.

 **Remove Me Completely**
Remove yourself and your contact information completely from the system.

Recent Alerts (Past 48 hours)

There are no recent alerts - you may wish to add subscriptions

Active Subscriptions

[+ add subscriptions](#)

	Publisher	Subscription	Target Address
Delete	Berks County, PA (Demo)	Master List	Primary Address

Subscription Requests Pending Approval

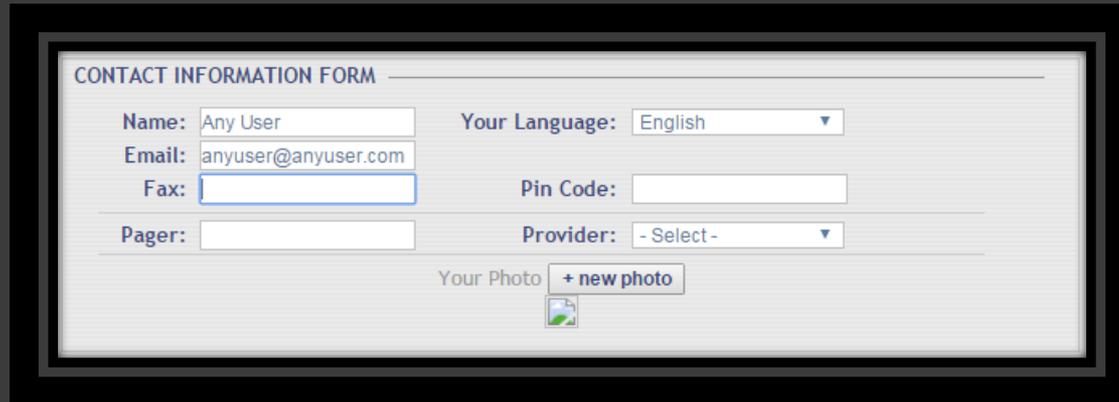
You have no subscriptions pending approval

 Powered

My Contact Information

My Contact Information

Add and edit contact information such as phones, addresses and more.



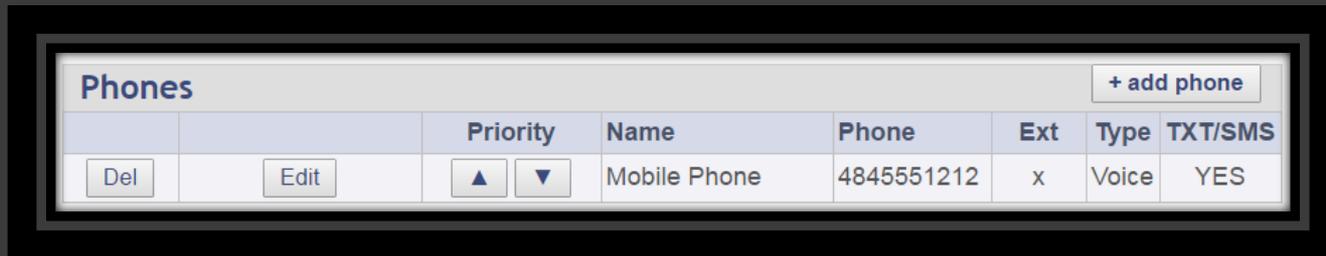
The screenshot shows a web form titled "CONTACT INFORMATION FORM". It contains several input fields and dropdown menus:

- Name:** A text input field containing "Any User".
- Your Language:** A dropdown menu with "English" selected.
- Email:** A text input field containing "anyuser@anyuser.com".
- Fax:** An empty text input field.
- Pin Code:** An empty text input field.
- Pager:** An empty text input field.
- Provider:** A dropdown menu with "- Select -" selected.
- Your Photo:** A button labeled "+ new photo" with a small photo icon below it.

From this window you have access to add, modify, or remove contact information.

- **Name:** Edit your First and Last name.
- **Your Language:** Choose your preferred language from the dropdown menu.
- **Email:** This is the email address you registered with.
 - To add more email addresses put a “;” (semi-colon) between each one with no spaces before or after.
- **Fax:** Enter your fax number (10 digits, numbers only), if you have one.
- **Pin Code:** Enter a 4-digit number if you expect to receive secure messages (Berks Alert does not currently send secure messages).
- **Pager:** Enter your 10-digit pager number and choose your pager provider from the drop down menu.
- **New Photo (button):** Clicking this button will take you to the *Add Your Photo* page where you can add a photo of yourself.

My Contact Information - Phones



Phones						+ add phone	
		Priority	Name	Phone	Ext	Type	TXT/SMS
Del	Edit	▲ ▼	Mobile Phone	4845551212	x	Voice	YES

Navigating the Phone Section

- **+ add phone (button):** Click this button to go to the [Add Phone](#) page and add an additional phone number, such as Cell, Home, Work, etc.
- **Del (button):** Click this button to delete the phone number associated with this button.
- **Edit (button):** Click this button to modify the phone number associated with this button.
- **Save (button):** Click this button to save any changes you made to a phone entry.
- **Cancel (button):** Click this button if you no longer want to edit the phone entry you selected.

My Contact Information – Add Phones

A screenshot of a web form titled "NEW PHONE FORM". The form contains the following fields and options:

- Phone Label: [text input field]
- Phone Number: [text input field]
- Extension: [text input field]
- TTY/TDD
- Opt-In for TXT/SMS Messages (from code 51430)
- Save [button]
- Cancel [button]

Add Phone

- Phone Label: Enter the title of the phone you are adding, such as: Cell, Work, Home, etc.
- Phone Number: Enter the 10-digit, numbers only, phone number.
- Extension: Enter your phone extension if applicable. (numbers only)
- TTY/TDD: Put a check in this box if this phone entry is teletype capable.
- Opt-In for TXT/SMS Messages (from code 51430): Place a check in this box if this phone is a cell phone. This box must be checked to receive Text/SMS alerts.

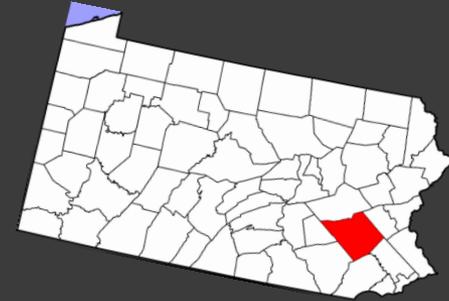
My Contact Information – Addresses

		Geo	Label	Address 1	Address 2	City	State	PostalCode
<input type="button" value="Del"/>	<input type="button" value="Edit"/>	YES	Primary Address	2561 Bernville Rd		Reading	PA	19605

Navigating Addresses

- + add address (button): Click this button to go to the Add Address page and add another address, such as your workplace or child's school.
- Del (button): Click this button to delete the address associated with this button.
- Edit (button): Click this button to modify the address associated with this button. This will bring you to the [Edit Address](#) page for the selected address.

My Contact Information – Add Address



Navigating the New Address Form

- **Address Name:** Enter the title of the address (i.e.: Home, Work, Rental, etc.).
- **Street 1:** Enter your street address (i.e. 1313 Mockingbird Lane).
- **Street 2:** Enter apartment number, suite number, etc. (Not mandatory).
- **City:** Enter your city name.
- **State:** Enter your state initials.
- **Postal Code:** Enter your 6-digit ZIP code.

ADD ADDRESS

NEW ADDRESS FORM

Address Name:

Street 1:

Street 2:

City:

State:

Postal Code:

Latitude:

Longitude:

Automatic

bing

Mouse moves map; mouse-wheel zooms

My Contact Information – Add Address

Cont'd

Navigating the New Address Form

- **Validate Address (button):** Press this button once you have your full address entered to validate and geocode your address.
- **Latitude:** Your latitude will automatically be generated when you validate your address.
- **Longitude:** Your longitude will automatically be generated when you validate your address.
- **Save (button):** Click this button once you have completed the form to add your address.
- **Cancel (button):** If you no longer wish to add an address, click this button to return to the contact information screen.

ADD ADDRESS

NEW ADDRESS FORM

Address Name: Work

Street 1: 2561 Bernville Rd

Street 2:

City: Reading

State: PA

Postal Code: 19605

Validate Address

Latitude: 40.37969861077223

Longitude: -75.98249740898609

Map Controls: Automatic, -, +, N, Map, Bing

Mouse moves map; mouse-wheel zooms
Drag pushpin to adjust location accuracy

Save Cancel

Map Controls

- **Pin:** If you feel that the orange pin is not near your address, you can move it by left mouse click and holding and dragging to the desired location, and then letting go of your mouse button.
- **- button:** Press this button if you would like to zoom out on the map.
- **+ button:** Press this button if you would like to zoom in on the map.

My Contact Information – Edit Address

Navigating the Edit Address Form

From this window you can edit address information and add photos of your home and other important information.

- Address Name: Enter the title of the address (i.e.: Home, Work, etc).
- Street 1: Enter your street address
- Street 2: Enter apartment number, suite number, etc. (Not mandatory).
- City: Enter your city name.
- State: Enter your state initials. (i.e.: PA, NJ)
- Postal Code: Enter your 6-digit ZIP code.

The screenshot shows a web interface titled "EDIT ADDRESS". The main form area is labeled "EDIT ADDRESS FORM" and contains the following fields:

- Address Name: Work
- Street 1: 2500 Bernville Rd
- Street 2: (empty)
- City: Reading
- State: PA
- Postal Code: 19605

Below these fields is a "Plot Address on Map" button. The map area shows a satellite view of a location with a pushpin. The map controls include a "Automatic" dropdown, zoom in (+) and zoom out (-) buttons, and a north arrow. Below the map, the following coordinates are displayed:

- Latitude: 40.37969861077223
- Longitude: -75.98249740898609

Below the map, there is a section for "ADDRESS PHOTOS" with a "+ add photo" button. At the bottom of the form are "Save" and "Cancel" buttons.

My Contact Information – Edit Address Cont'd

Navigating the Edit Address Form Cont'd

- Plot Address on Map (button): Press this button once you have your full address entered to validate and geocode it.
- Latitude: Your latitude will automatically be generated when you validate your address.
- Longitude: Your longitude will automatically be generated when you validate your address.
- Save (button): Click this button once you have completed the form to add your address.
- Cancel (button): If you no longer wish to add an address, click this button to return to the contact information screen.

EDIT ADDRESS

EDIT ADDRESS FORM

Address Name:

Street 1:

Street 2:

City:

State:

Postal Code:

Latitude: 40.376611388184024
Longitude: -75.97742937505245

Automatic

Reading Region

Bernville Rd

Red Bridge Rd

222 183

bing

Mouse moves map; mouse-wheel zooms
Drag pushpin to adjust location accuracy

ADDRESS PHOTOS

My Household Members



My Household Members

Manage household and family members associated with your account.

This area is still under construction.

MY HOUSEHOLD MEMBERS

You can link your profile to other existing Swift911™ contact profiles. This information may be utilized by first responders or emergency services personnel to reach your emergency contacts or family members during a crisis, disaster, or emergency situation.

Members of Household

[+ add member](#)

You have no household members - add members

[Confirm a Member Request](#)

[Finalize a Member Request](#)

[Close](#)

Recent Alerts

- If recent alerts have been made and posted on the web portal, you will see them in this area.

Recent Alerts (Past 48 hours)			
Alert Date	Subscription	Alert	Details
7/6/2016 9:27:27 AM	[Berks County, PA (Demo)] - CO98 Fire All Call	SMTP-636033940507218750	 

- Click on a message type in the Details column to view the message.

SMTP-636033940507218750

Unit:STA98 Status:Dispatched FTEST ; 123 MAIN ST / TEST LOCATION ; ; ; TEST CALL ; 07/06/16 09:27 .

Active Subscriptions

The Active Subscriptions area shows all of the subscriptions you are a part of.

- *+ Add Subscriptions (button): Click this button to view and add yourself to other list subscriptions.*
- *Delete (button): Click this button to remove yourself from the subscription associated with it.*

NOTE: Do not delete yourself from a subscription or you will no longer receive alerts sent to the subscription you delete.

Important! DO NOT delete the subscription to the Berks Alert Master List or Berks County Residential List! This will cause you to miss critical emergency alerts!

Active Subscriptions			+ add subscriptions
	Publisher	Subscription	Target Address
Delete	Berks County, PA (Demo)	Berks Alert Master List	Primary Address
Delete	Berks County, PA (Demo)	CO98 Fire All Call	Primary Address
Delete	Berks County, PA (Demo)	Weather Watches	Primary Address
Delete	Berks County, PA (Demo)	Weather Warnings	Primary Address
Delete	Berks County, PA (Demo)	Test List	Primary Address

Add Subscriptions



From this window you can add yourself to any active subscriptions offered by Berks Alert.

Note: Only subscribe to lists that you wish to receive alerts from.

ADD SUBSCRIPTIONS

SELECT SUBSCRIPTIONS

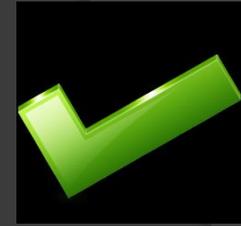
Available subscriptions from current publisher:

	Subscribe	Subscription Title
	<input type="checkbox"/>	Fire Weather Alerts - Email
	<input type="checkbox"/>	Severe Weather Watches - Email
	<input type="checkbox"/>	Severe Weather Warnings - Email
	<input type="checkbox"/>	Berks County Employee
	<input type="checkbox"/>	Other Emergency Response Group
	<input type="checkbox"/>	EMS Member
	<input type="checkbox"/>	Fire Weather Alerts - SMSText
	<input type="checkbox"/>	Severe Weather Warnings - SMSText
	<input type="checkbox"/>	Severe Weather Watches - SMSText
	<input type="checkbox"/>	Fire Department Member

SEARCH FOR SUBSCRIPTIONS

Find subscriptions from publishers within miles of

Select Subscriptions



- **Subscribe:** Click the check box corresponding to the lists that apply to you.

- ✓ **Berks County Employee** – If you are employed by the County of Berks.

- ✓ **EMS Member** – If you are a member of or employed by an EMS organization in Berks County.

- ✓ **Fire Department Member** – If you are a member of or employed by a Fire Department in Berks County.

- ✓ **Emergency Management Coordinator** – If you are an emergency management coordinator for a municipality or other agency.

- ✓ **Other Emergency Response Group** – If you are a member or employed by an emergency response agency other than a fire department or EMS organization. i.e.: hazmat team, emergency response team, etc.

- ✓ **Weather Watches & Warnings** – You can sign up to receive emails, SMS/Text messages, or both.

Select Subscriptions – Severe Weather Warnings



Severe Weather Warning Alert Categories

NOTE: Warnings are notifications that the severe weather is imminent or already upon us.

- Blizzard Warning
- Dust Storm Warning
- Excessive Heat Warning
- Extreme Cold Warning
- Flash Flood Warning
- Freeze Warning
- Hard Freeze Warning
- Heavy Snow Warning
- High Wind Warning
- Ice Storm Warning
- Red Flag Warning
- Severe Thunderstorm Warning
- Sleet Warning
- Storm Warning
- Tropical Storm Warning
- Tropical Storm Wind Warning
- Wind Chill Warning
- Winter Storm Warning



Select Subscriptions – Severe Weather Watch



Severe Weather Watch Alert Categories

NOTE: Watches are notifications that conditions in the area are ripe for the weather to happen but there is still time and/or some degree of uncertainty involved before it really is affecting us.

- Avalanche Watch
- Blizzard Watch
- Excessive Heat Watch
- Extreme Cold Watch
- Flash Flood Watch
- Flood Watch
- Freeze Watch
- Hard Freeze Watch
- High Wind Watch
- Hurricane Watch
- Hurricane Wind Watch
- Severe Thunderstorm Watch
- Storm Watch
- Tornado Watch
- Tropical Storm Watch
- Tropical Storm Wind Watch
- Tsunami Watch
- Wind Chill Watch
- Winter Storm Watch



Select Subscriptions – Fire Weather Alerts



Fire Weather Alert Categories

- Extreme Fire Danger
- Fire Weather Watch
- Red Flag Warning



Automatic Enrollment Alerts

Automatic Enrollment Alerts

Some alerts have deemed to be so important that you will receive them simply by being enrolled in the system, and there is no need to select any enrollment group to get them. All of these categories are very rare occurrences, but when/if they happen, it is critical information to have immediately and regardless of time of day.



- Ashfall Warning
- Avalanche Warning
- Civil Danger Warning
- Civil Emergency Message
- Earthquake Warning
- Extreme Wind Warning
- Fire Warning
- Flood Warning
- Hazardous Materials Warning
- Hurricane Warning
- Hurricane Wind Warning
- Local Area Emergency
- Radiological Hazard Warning
- Shelter In Place Warning
- Tornado Warning
- Tsunami Warning
- Typhoon Warning
- Volcano Warning

Add Subscriptions – Search for Subscriptions



From this window you can search for subscriptions of other SwiftReach customers in your area. *NOTE: Only subscribe to lists that you wish to receive alerts from.*

- Find subscriptions from publishers within: Select the mile radius for the search fields.
- Miles of: Enter the zip code you would like to use as your search field. The system will search the selected mile radius around the zip code.
- Search (button): Click this button to search the mile radius around the zip code entered.
- Clear Search (button): Clicking this button will clear your search fields and any search results that may have been found.

SEARCH FOR SUBSCRIPTIONS

Find subscriptions from publishers within miles of

Search for Subscriptions Cont'd

- **Subscribe:** Check the box next to the corresponding list(s) you wish to subscribe to.
- **Add Selected (button):** Clicking this button will add the selected list subscriptions to either the Active Subscriptions or Subscription Requests Pending Approval sections on the My Alerts/Subscriptions page.
- **Add All (button):** Click this button to add yourself to all available subscriptions in the area you selected.
- **Close (button):** Clicking this button will close the Add Subscriptions page and return you to the My Alerts/Subscriptions page.

SEARCH FOR SUBSCRIPTIONS

Find subscriptions from publishers within 15 miles of 19605

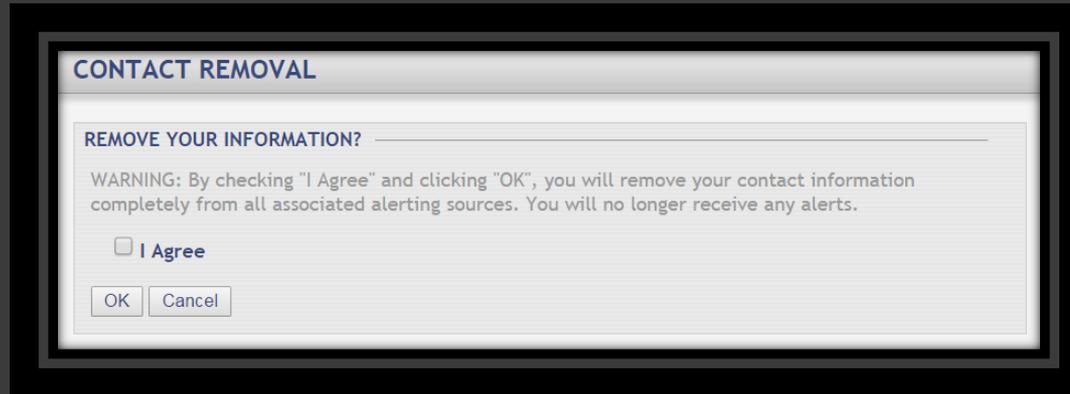
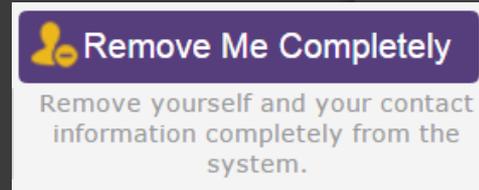
Search Clear Search

Search Results (Within 15 miles of 19605) Add Selected Add All

	Subscribe	Follow	Publisher/Agency	Subscription Title
	<input type="checkbox"/>		Berks County, PA (Demo)	Fire Department Member
	<input type="checkbox"/>		Berks County, PA (Demo)	Severe Weather Watches
	<input type="checkbox"/>		Berks County, PA (Demo)	Severe Weather Warnings
	<input type="checkbox"/>		Berks County, PA (Demo)	Fire Weather Alerts
	<input type="checkbox"/>		Berks County, PA (Demo)	EMS Member
	<input type="checkbox"/>		Berks County, PA (Demo)	Other Emergency Response Group
	<input type="checkbox"/>		Berks County, PA (Demo)	Berks County Employee
	<input type="checkbox"/>		Fleetwood Borough Authority	Non-Emergency Notifications
	<input type="checkbox"/>		Fleetwood Borough Authority	Emergency Notifications

Close

Remove Me Completely



From this window you can completely remove yourself and your registration to the web portal. Note: If you completely remove yourself you will no longer receive any Swift911 Alerts.

- I Agree: Click this checkbox if you agree that you understand that you will no longer receive alerts.
- OK (button): Click this button after you put a check in the "I Agree" check box. You are now removed and can no longer sign in to the web portal. This will log you out of the system and bring you back to the Register Now! Page.
- Cancel (button): Click this button if you would not like to remove yourself and return to the web portal main page.

Unsubscribe

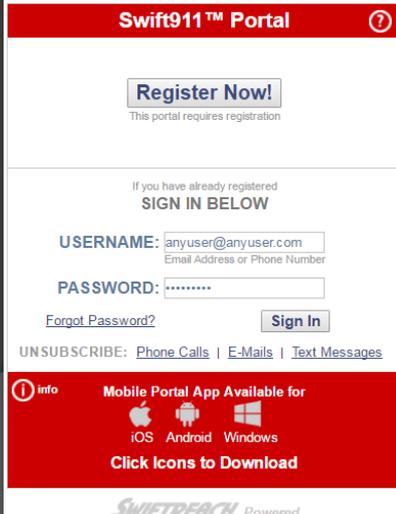
Phone Calls: Click on this link to prevent one of your phone numbers from receiving an alert from Swift911. You will be redirected to the [Unsubscribe: Phone Calls](#) page.

E-Mails: Click on this link to prevent one of your email addresses from receiving an alert from Swift911. You will be redirected to the [Unsubscribe: Emails](#) page.

Text Messages: Click on this link to prevent one of your cell phone numbers from receiving an SMS alert from Swift911. You will be redirected to the [Unsubscribe: Text/SMS Messages](#) page.

NOTE: If you wish to unsubscribe you will receive a confirmation code to enter, in order to identify you. This is for your security so no one else can accidentally or maliciously unsubscribe your phone, email address, or cell phone for text messages.

UNSUBSCRIBE: [Phone Calls](#) | [E-Mails](#) | [Text Messages](#)



The screenshot shows the Swift911™ Portal login interface. At the top, there is a red header with the text "Swift911™ Portal" and a help icon. Below the header, there is a "Register Now!" button with a subtext "This portal requires registration". A horizontal line separates the registration section from the login section. The login section starts with the text "If you have already registered" followed by "SIGN IN BELOW". There are two input fields: "USERNAME:" with a placeholder "anyuser@anyuser.com" and a subtext "Email Address or Phone Number", and "PASSWORD:" with a placeholder "*****". Below the password field, there is a "Forgot Password?" link and a "Sign In" button. At the bottom of the login section, there are links for "UNSUBSCRIBE: Phone Calls | E-Mails | Text Messages". A red banner at the bottom of the page contains the text "Mobile Portal App Available for" followed by icons for iOS, Android, and Windows, and a "Click Icons to Download" link. The footer of the page features the "SWIFTREACH" logo and the text "Powered".