



Radio System End User Train-the-Trainer

Introduction

**Berks County Department of Emergency Services
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Delivery Format/Schedule

- Joint Session
 - System Introduction
 - Trunking Overview
- Separate Session One/Two
 - Motorola Technical Training
 - DES Policy and Process Training
- Joint Session
 - Wrap-Up
 - Q&A
 - Discussion





Questions and Answers

- Challenge Us If You Don't Understand Something
 - May Not Have All the Answers
 - FAQ Document Will Be Produced





Follow-Up Information

www.berksdes.com

**ALL SOFT VERSIONS OF PROGRAMS
WILL BE POSTED ONLINE**

**This is what you should be using to
conduct agency training**





Listserve Registration

Will use Yahoo Groups

This will be critical to get changing information between today and system cutover

YOU MUST REGISTER OR YOU WILL NOT BE UP TO SPEED





Listserve Registration

To register, simply email:

berksradiosystem-subscribe@yahoogroups.com

The Yahoo Group will send you an email asking you to confirm your desire to join (just reply to the email – no need to type a message)

Once membership is confirmed, you will receive all information posted to the group

There is no need to ever go to the website unless you want to participate in the group in a more full-featured way (this is your decision)





System Use During Training

- Reference TG for Testing and Cutover Document – Column F
 - Green – Feel Free To Use
 - Red – Do Not Use
 - Green/CAUTION – Think Before You Use

| Talkgroup Usage | Radio Talkgroup Name | Limited Talkgroup Name | TG SITE Authorization (Valid Site) | Usable During TtT | Usable During Retraining | Use for CATP | Use for Optimization and Testing | Usable During Cutover Period August 3 - August 13 1200 hrs. |
|--------------------|----------------------|------------------------|------------------------------------|-------------------|--------------------------|--------------|----------------------------------|---|
| Sheriff Warrants S | BrksSherWrS2 | SfWrns2 | S | Red | Green | Red | Red | Green |
| Sheriff Warrants S | BrksSherWrS3 | SfWrns3 | S | Red | Green | Red | Red | Green |
| Sheriff Patrol | BrksSherPtrl | SfPatrl | B | Red | Green | Red | Red | Green |
| Patch to Low Low | L/L IOp | 33IOp | B | Red | Red | Red | Red | Red |
| Patch to Low High | L/H IOp | 46IOp | B | Red | CAUTION | Red | Red | Green |
| Patch to Vcall 10 | VCall10 IOp | VCall10 | B | Red | CAUTION | Red | Red | Green |
| Patch to Vtac 14 | VTac14 IOp | VTac14 | B | Red | CAUTION | Red | Red | Green |





Completion of Training

**TRAINING MUST BE ENDED BY
0800 Hours August 4
TRY TO GET IT DONE BY JULY 14 IF
POSSIBLE**

**Details Will Be Released About A
"Refresher Period" Close To Cutover**





Exercise Period

- Begins 0800 Hours August 4 - OPTIONAL
 - 2 Purposes
 - Allow You to Experiment Where You Will Have Coverage – Informal and for Your Information
 - Report NON-COVERAGE System Problems Using a Trouble Ticket That Will Be Released
 - VERY FORMAL – WILL REQUIRE WORK ON YOUR END IF YOU WANT TO PARTICIPATE
 - DO NOT Use System For Real/Emergent Issues
 - Details Will Be Forthcoming

Period Ends 0800 Hours August 18, 2014





No Use Period

Do Not Use Any Aspect of the New System Between August 18 and the TBD Start of the “Refresher Period”

Usage Will Be Monitored





Important Dates - Paging

- We Will Begin Testing BU Paging 6/16 – **We Will Call You When Needed**
- Begin Using Newly Configured Back-Up Paging – 1000 Hours September 15, 2014
- Main Paging Out of Service – 0800 Hours September 22, 2014 – **HIGHLY REDUCED COVERAGE**
- Main Paging Back In Service – NLT 1000 Hours October 17, 2014

FIRE, EMS, and EMA NARROWBAND YOUR PAGERS BETWEEN 9/15 and 10/7





Cutover Planning

- October 27, 2014 - Local EMAs and County Agencies (no Sheriff or Parks) – Start of shift
 - Internal Use Only, No BCCC
- October 29, 2014 - City Police and non-Fire/EMS Agencies (City Police Dispatch) – 0700 hours
- October 31, 2014 - City Fire/EMS & 2 positions in BCCC – 0800 hours
 - Include the ability of hospitals to receive on new BLS patch channels AND legacy system (include MedComm managing City ALS patching through new system)
- November 3, 2014 County Police, Sheriff and Parks & 3 police positions in BCCC – 0900
 - PD A and B patched for a 4 hour window
- November 5, 2014 County Fire/EMS & 3 positions in BCCC – 0900 (MedComm and hospitals fully on new system)
 - Brks Fire A and Brks Fire B patched for a 4 hour window

