

APX™ TWO-WAY RADIOS



# BERKS COUNTY APX 7000 DUAL DISPLAY





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This declaration is applicable to your radio only if your radio is labeled with the FCC logo shown below.

## DECLARATION OF CONFORMITY

Per FCC CFR 47 Part 2 Section 2.1077(a)



### Responsible Party

Name: Motorola Solutions, Inc.

Address: Motorola Solutions, Inc., 1303 East Algonquin Road Schaumburg, IL60196, U.S.A.

Phone Number: 1-800-927-2744

Hereby declares that the product:

Model Name: **APX 7000**

conforms to the following regulations:

FCC Part 15, subpart B, section 15.107(a), 15.107(d) and section 15.109(a)

### Class B Digital Device

As a personal computer peripheral, this device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

**Note:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



Caution

Before using this product, read the operating instructions for safe usage contained in the Product Safety and RF Exposure booklet enclosed with your radio.

## ATTENTION!

**This radio is restricted to occupational use only to satisfy FCC RF energy exposure requirements.**

Before using this product, read the RF energy awareness information and operating instructions in the Product Safety and RF Exposure booklet enclosed with your radio (Motorola Publication part number 6881095C99) to ensure compliance with RF energy exposure limits.

For a list of Motorola-approved antennas and other accessories, visit the following website: <http://www.motorola.com/APX>



All the features described in the following sections are supported by the radio's software version **R07.00.00** or later. See **Accessing Radio Information** to determine your radio's software version. Check with your dealer or system administrator for more details of all the features supported.

### Notice to Users (FCC and Industry Canada)

This device complies with Part 15 of the FCC rules and RSS 210 of the Industry Canada rules per the conditions listed below:

- 1 This device may not cause harmful interference.
- 2 This device must accept any interference received, including interference that may cause undesired operation.
- 3 Changes or modifications made to this device, not expressly approved by Motorola, could void the user's authority to operate this equipment.



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This Interactive End User Toolkit (IEUTK) covers the basic operation of the APX 7000 Dual Display.

However, your dealer or system administrator may have customized your radio for your specific needs. Check with your dealer or system administrator for more information.

Adobe Flash player is required to run the demos included with this kit.

Please refer to the Adobe website (<http://get.adobe.com/flashplayer/>) to update/download/install the Adobe Flash Player.

### **Notations Used in This Tutorial**

Throughout the text in this toolkit, you will notice the use of **WARNING**, **Caution**, and **Note**. These notations are used to emphasize that safety hazards exist, and the care that must be taken or observed.



An operational procedure, practice, or condition, etc., which may result in injury or death if not carefully observed.



An operational procedure, practice, or condition, etc., which may result in damage to the equipment if not carefully observed.

**Note:** *An operational procedure, practice, or condition, etc., which is essential to emphasize.*



The following special notations identify certain items:

| Example   | Description   |
|---|---|
| <b>Home</b> button or  | Buttons and keys are shown in bold print or as an icon.                       |
| <b>Zone</b>   | Menu entries are shown similar to the way they appear on the radio's display. |
|                        | This means "Press the right side of the 4-way Navigation button."             |

### Additional Performance Enhancement

The following are some of the latest creations designed to enhance the security, quality and efficiency of APX radios.

#### **Dynamic System Resilience (DSR)**

DSR ensures the radio system is seamlessly switched to a backup master site dynamically in case of system failure. DSR also provides additional indication e.g. failure detection, fault recovery, and redundancy within the system to address to the user in need. Mechanisms related to the Integrated Voice and Data (IV & D) or data centric are all supported by DSR.

#### **CrossTalk Prevention**

This feature prevents crosstalk scenario from happening, especially when a wideband antenna is used. This feature allows the adjustment of the Trident Transmitting SSI clock rate in the radio to be varied from the Receiving Frequency. This subsequently reduced the possibilities of radio frequency interfering spurs and prevents the issues of crosstalk.

#### **Encrypted Integrated Data (EID)**

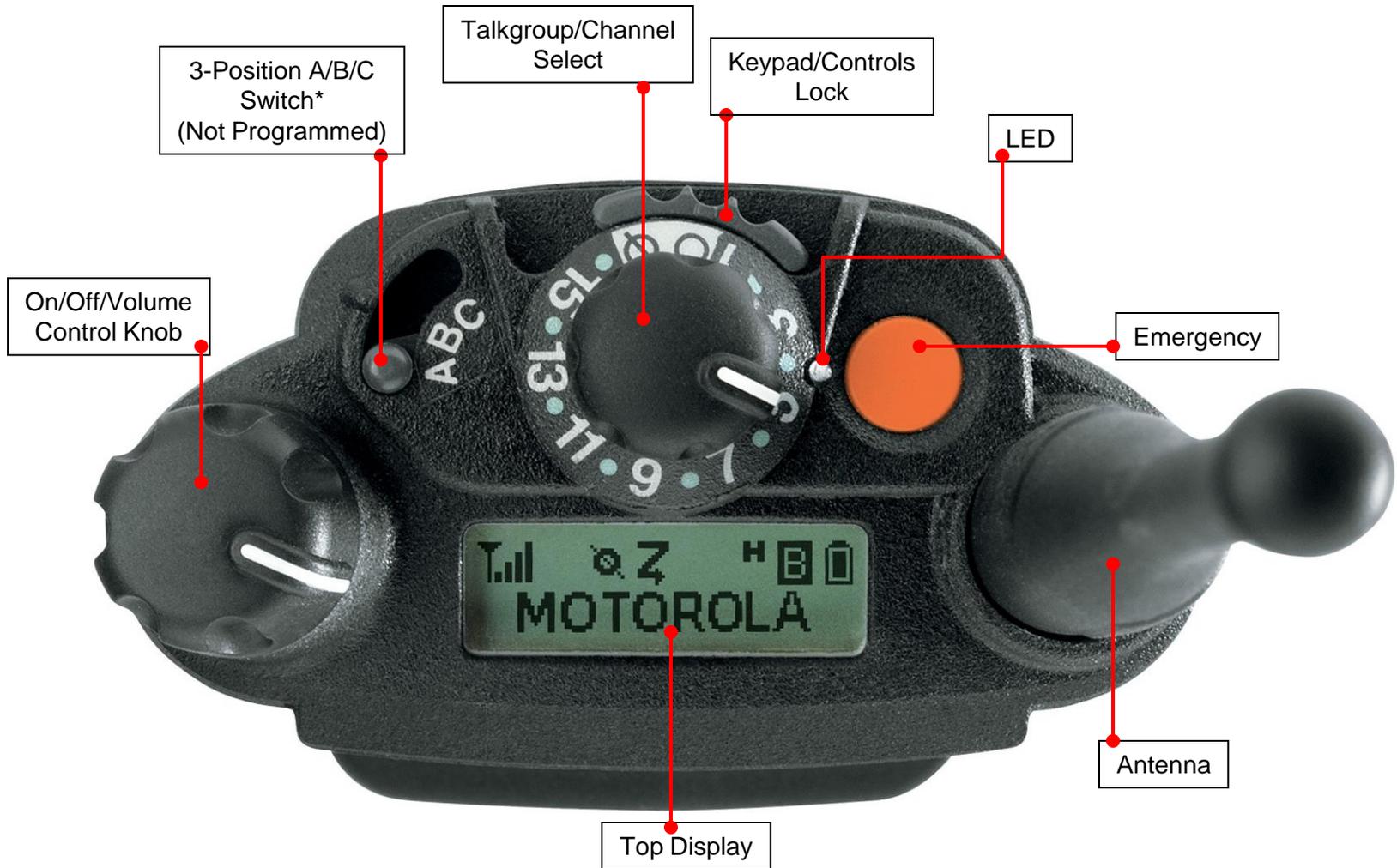
EID provides security encryption and authentication of IV & D data bearer service communication between the radio and the Customer Enterprise Network.

#### **SecureNet**

SecureNet allows user to perform secured communications on an Analog or Motorola Data Communication (MDC) channel. The MDC OTAR feature will allow users to perform OTAR activities on an MDC channel.







*\* These radio controls/buttons are programmable.*



## ❑ Charging the Battery



### To avoid a possible explosion:

- **DO NOT** replace the battery in any area labeled “hazardous atmosphere”.
- **DO NOT** discard batteries in a fire.

The Motorola-approved battery shipped with your radio is uncharged. Prior to using a new battery, charge it for a minimum of 16 hours to ensure optimum capacity and performance.

**Note:** When charging a battery attached to a radio, turn the radio off to ensure a full charge.

### Battery Charger

To charge the battery, place the battery, with or without the radio, in a Motorola-approved charger. The charger’s LED indicates the charging progress; see your charger’s user guide.



## Battery Charger

To charge the battery, place the battery, with or without the radio, in a Motorola-approved charger. The charger's LED indicates the charging progress.



*Multi Unit Charger*



*Single Unit Charger*

[Continued...](#)



## IMPRES Adaptive Charger

- Monitors the usage pattern of the IMPRES battery and,
- Stores that information in the IMPRES battery, then
- Performs a recondition cycle only when needed.
- Will not overheat the battery regardless of how long it is left in the charger.
- Charger monitors the battery and automatically “tops off” the battery, as required.



### NOTE:

- The battery must be charged before use.
- Memory effect is a phenomenon that causes a loss in battery capacity or voltage due to repetitive shallow discharging or long-term overcharging.
- This memory effect has been greatly reduced in your batteries through the use of new cell technology.
- It is still recommended that you discharge your battery as much as possible before recharging it.
- Recharging after each shift is good standard practice.
- When charging a battery that is attached to your radio, turn the radio off to ensure a full charge.



[Continued...](#)



### Charge Indicator

Single Flash Green



Charger has successfully powered up.

Steady Red



Battery is in rapid charge mode.

Flashing Green



Battery has completed rapid charge (>90% available capacity).  
Battery is in Top-Off charge (Trickle Charge) and requires approximately 1 hour.

Steady Green



**Battery has completed charging and is fully charged.**

Flashing Yellow



Battery is recognized by charger but is waiting to charge.  
(Either the battery voltage is too low or the battery temperature is too low or too high to allow charging. When this condition is corrected, the battery will begin charging).

Flashing Red



**Battery is un-chargeable or not making proper contact.**

Steady Yellow



Battery is in recondition mode. The length of time the charger remains in this mode is dependent upon the state of charge remaining in the battery when inserted. (Fully charged batteries require more time to recondition—8 hours or more—than fully discharged batteries.)

Flashing Red & Green



Battery may be approaching the end of its rated service life. This is not a fault indication, merely a notification to the user that the battery may soon no longer be able to yield expected service and may need to be replaced.

[Continued...](#)



### Automatic Reconditioning of the Battery:

When the IMPRES battery is properly inserted into the charger, the charger determines if it is appropriate to recondition the battery.

If the battery needs reconditioning, the charger automatically indicates a **STEADY YELLOW**. This process may take **8 hours or more** to complete, depending upon the state of charge and capacity rating of the battery when inserted.

**NOTE:** It important that the battery be allowed to complete the recondition/recharge process for it to be effective. Leave the battery in the charger until the charger indicates a **STEADY GREEN**.

### **NOTE:**

*Toward the end of the rapid charge cycle (**STEADY RED** indication), the battery voltage exceeds the normal operating voltage of the radio. Voltage returns to a normal level following the rapid charge mode or when the battery is removed from the charger.*

*If the radio is turned on while the charger is in rapid charge mode, the radio becomes temporarily inoperable. This condition can be cleared by removing the radio from the charger and turning the radio off and on again.*

*During the reconditioning process, the battery becomes fully discharged. As a result, the radio may not function during reconditioning mode.*

[Continued...](#)



## Manually Terminating Reconditioning:

At any time during the reconditioning process (**STEADY YELLOW** indication), remove and reinsert the battery within **5 seconds**. This causes the charger to terminate the reconditioning process and begin the charging process. The charger indicator changes to a **STEADY RED**.

## Manual Reconditioning of the Battery:

Within **2 ½ minutes** of the initial insertion of an IMPRES battery (**STEADY RED** indication), remove and reinsert the battery within **5 seconds** to manually force reconditioning to occur. The charger indicator changes from a **STEADY RED** to a **STEADY YELLOW**. This forces the charger to recondition and automatically recharge the battery.

**NOTE:** Excessive use of this feature reduces the cycle life of the battery.



[Continued...](#)



### Initial Battery Charge:

1. Must be in an IMPRES Adaptive Charger to properly calibrate the IMPRES battery and enable the Smart Energy features. This process is indicated by a **STEADY YELLOW** indicator light.
2. The process is automatic and includes an initial reconditioning and then begins charging upon completion of this process.
3. To ensure optimum performance prior to the initial use, all new batteries should be left in the charger until the light turns solid green.

If this process is interrupted, the charger will calibrate the battery upon the next insertion.

### **NOTE:**

IMPRES batteries may be charged in conventional chargers. However, the Smart Energy features will not be enabled.

New batteries (never used before) may prematurely indicate a full charge (STEADY GREEN indication).





## ❑ Attaching/Removing the Battery

With the radio turned off, slide the battery into the radio's frame until side latches click into place.

To remove the battery, turn the radio off. Squeeze the release latches at the bottom of the battery until the battery releases from the radio. Remove the battery from the radio.



**Note:** If your radio is preprogrammed with volatile-key retention, the encryption keys are retained for approximately 30 seconds after battery removal.

Check with your dealer or system administrator for more information.



## ❑ Attaching/Removing the Antenna

With the radio turned off, set the antenna in its receptacle and turn clockwise to attach it to the radio.

To remove the antenna, turn the antenna counterclockwise. Make sure you turn off the radio first.





## ❑ Attaching/Removing the Accessory Connector Cover

The accessory connector is located on the antenna side of the radio. It is used to connect accessories to the radio.

**Note:** To prevent damage to the connector, shield it with the connector cover when not in use. Accessory Connector Cover must be fully secured to meet the salt water submersion specification.

Slide the Accessory Connector Cover over the antenna and position at the base of the antenna.

Insert the hooked end of the cover into the slot above the connector.

Press downward on the cover's top to seat it in the slot.

Once in place, tighten by rotating the thumbscrew clockwise by hand.

To remove the accessory connector cover, rotate the thumbscrew counterclockwise until it disengages from the radio.

If the thumbscrew is too tight, use an Allen wrench to loosen it first.

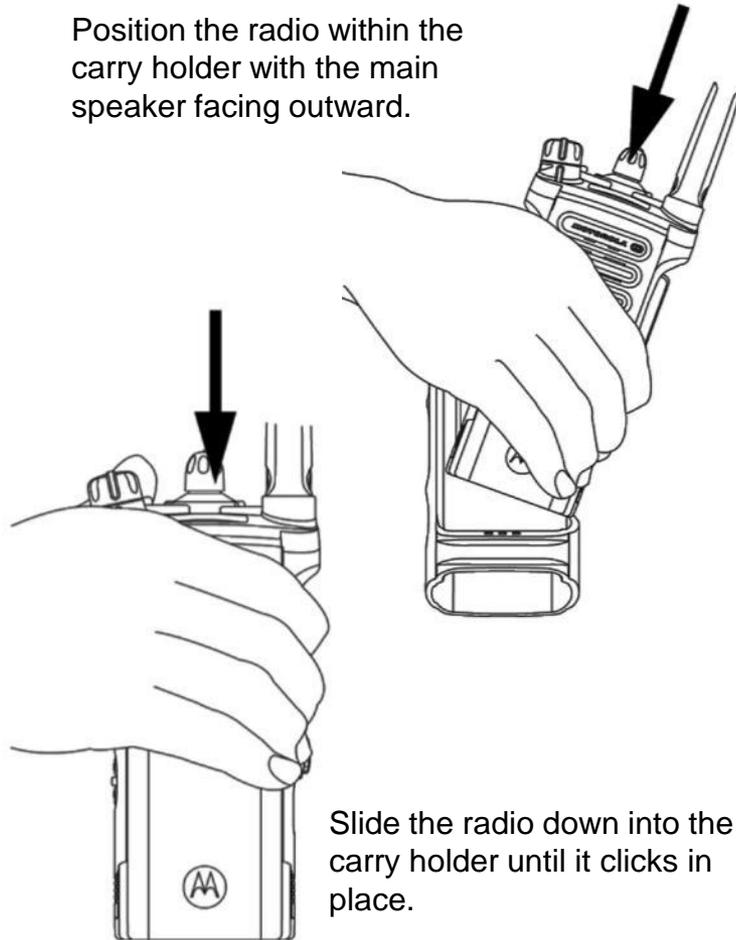
Rotate and lift the connector cover to disengage it from the radio.





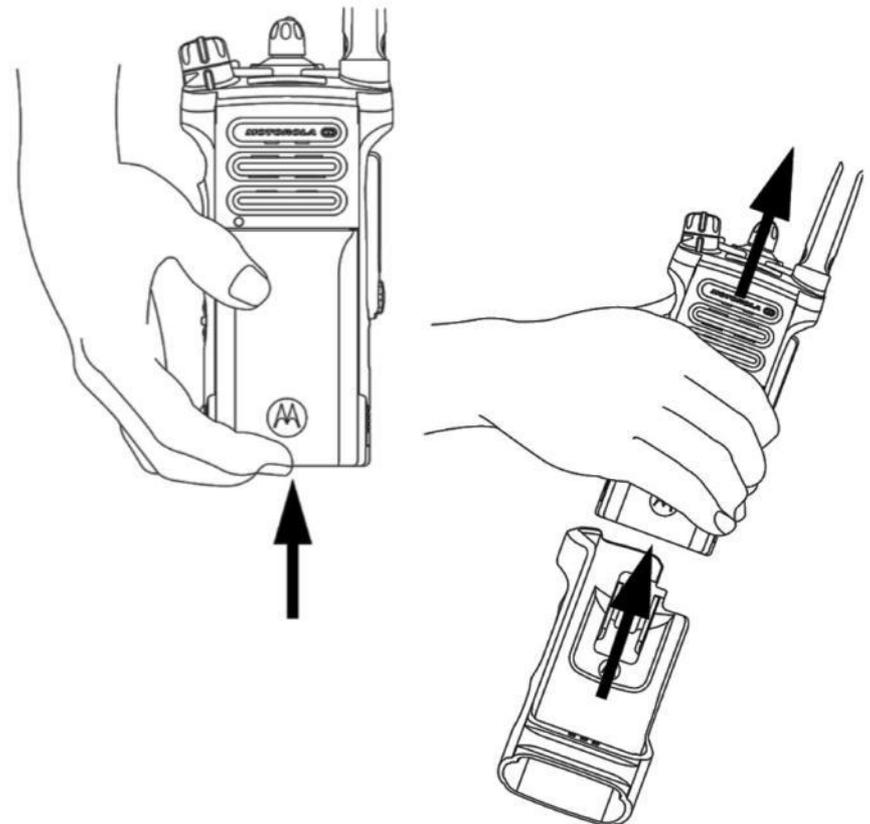
## ❑ Using the Carry Holder

Position the radio within the carry holder with the main speaker facing outward.



Slide the radio down into the carry holder until it clicks in place.

To remove the radio from the carry holder, place the tip of your fingers on the ledge of the carry holder and push at the bottom of the radio until the radio is released from it.





## ❑ Turning on/off the Radio

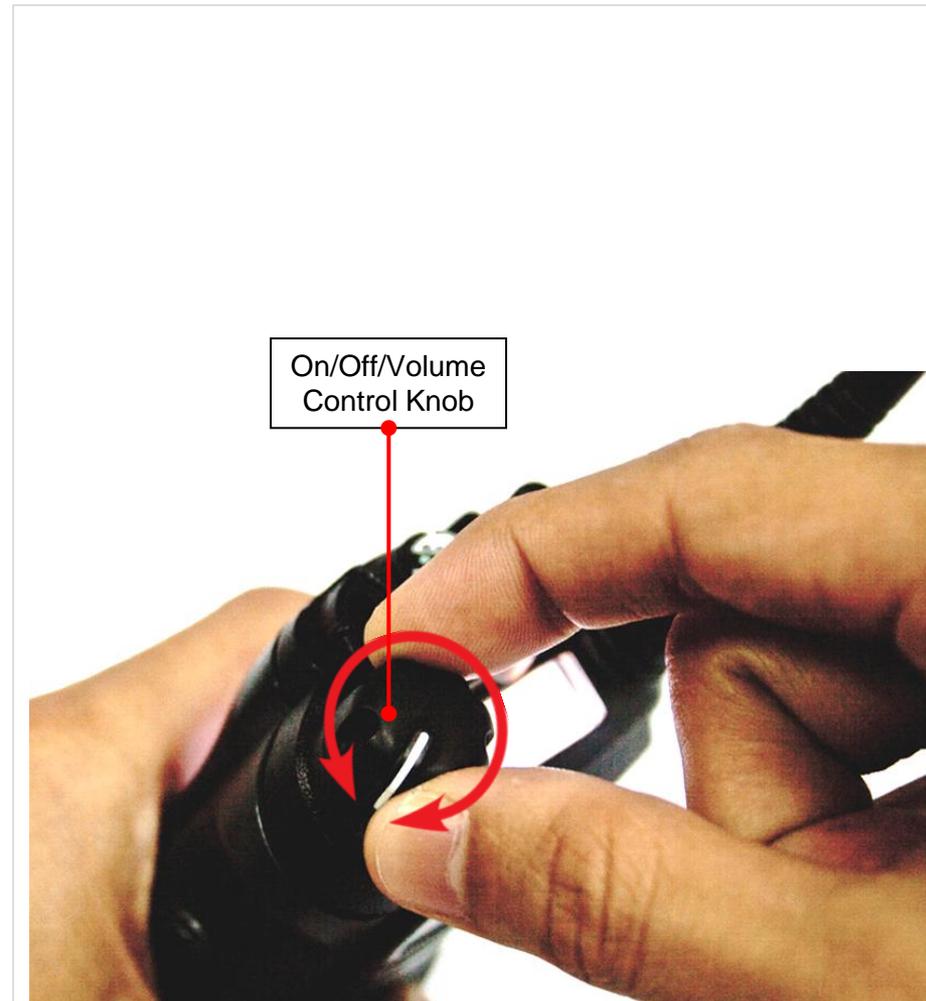
Rotate the **On/Off/Volume Control Knob** clockwise until you hear a click.

If the power-up test is successful, you see **SELFTEST** on the radio's display momentarily, followed by the Home screen.

**Note:** If the power-up test is unsuccessful, you see **Error XX/YY** (XX/YY is an alphanumeric code). Turn off the radio, check the battery, and turn the radio back on. If the radio fails the power-up test again, record the **Error XX/YY** code and contact your dealer.

**Note:** If the power-up test is successful, but you see **Hardware board absent** or **Hw Board Mismatch**. Then, send the radio to the qualified technician to fix this error.  
If the power-up test is successful, but you see, **Hw Board Failed** or **Man-Down Hw Error**, send the radio to the qualified technician to fix this error.

To turn off your radio, rotate the **On/Off/Volume Control Knob** counterclockwise until you hear a click.



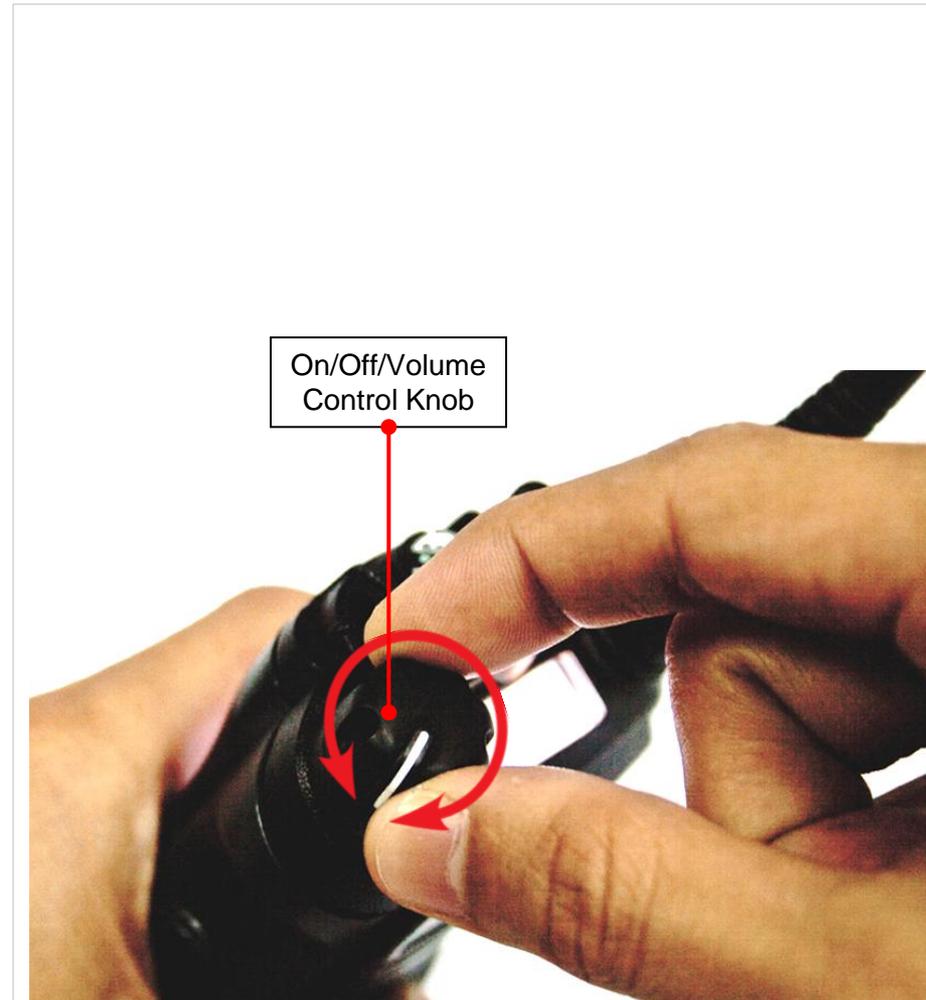


## ❑ Adjusting the Volume

To increase the volume, turn the **On/Off/Volume Control Knob** clockwise.

To decrease the volume, turn this knob counterclockwise.

**Note:** Ensure that the main speaker is pointed towards you for increased loudness and intelligibility, especially in areas with loud background noises.





## □ Programmable Features

Any reference in this manual to a control that is “preprogrammed” means that the control must be programmed by a dealer or a qualified radio technician using the radio’s programming software, in order to assign a feature to that control.

The programmable buttons can be programmed as shortcuts to radio functions or preset channels/groups depending on the duration of a button press:

- **Press** – Pressing and releasing rapidly.
- **Long press** – Pressing and holding for the programmed duration (between 0.25 seconds and 3.75 seconds).
- **Hold down** – Keeping the button pressed.



## ❑ Accessing the Preprogrammed Functions

You can access various radio functions through one of the following ways:

- A short or long press of the relevant programmable buttons.
- **OR**
- Use the **Menu Select Buttons** ( , , and  ).

### Using the Menu Select Buttons

The **Menu Select Buttons** allow to access the menu entries of features.

**Note:** Check with your dealer or system administrator for the list of features activated in your radio.

Your radio may be preprogrammed differently from the following example, but the steps for selecting a channel may appear as shown below:

- Press the **Menu Select** button (  ) directly below **Chan**.





## Using the Navigation Buttons

### Home Button

The  button returns you to the Home (default) screen. In most cases, this is the current mode. For selected radio features, the  button is also used to save user-edited radio settings or information before returning you to the Home screen.

**Note:** Some features do not require you to press  to go to the Home screen. Refer to the individual feature sections in this manual for further details on saving user-edited radio settings or information.

### Data Feature Button

Use this button to access data-related features, such as the Text Messaging Service (TMS) feature screen.

### 4-Way Navigation Button

Use this button to scroll up, down, left or right. Press and release one of the button to scroll from one entry to the next one. Press and hold one of the button to have the radio toggles through the list automatically (release the button to stop).





## ❑ Using the Keypad

### *Keypad Characters – Uppercase Mode*

| Key | Number of Times Key is Pressed                                      |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|-----|---|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|
|     | 1   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 |
|     | 1   | . | , | ? | ! | ; | @ | _ | - | *  | #  | &  | \$ | /  | +  | =  | \  | "  | (  | )  |
|     | A   | B | C |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|     | D   | E | F |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|     | G   | H | I |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|     | J   | K | L |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|     | M   | N | O |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|     | P   | Q | R | S |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|     | T   | U | V |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|     | W   | X | Y | Z |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|     | Toggle between mixed case mode, uppercase mode, and lowercase mode. |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|     | Space   |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|     | Toggle between numeric and letter mode.                             |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |



## ❑ Using the Keypad

### Keypad Characters – Lowercase Mode

| Key | Number of Times Key is Pressed                                      |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|-----|---|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|
|     | 1   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 |
|     | 1   | . | , | ? | ! | ; | @ | _ | - | *  | #  | &  | \$ | /  | +  | =  | \  | "  | (  | )  |
|     | a   | b | c |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|     | d   | e | f |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|     | g   | h | i |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|     | j   | k | l |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|     | m   | n | o |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|     | p   | q | r | s |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|     | t   | u | v |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|     | w   | x | y | z |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|     | Toggle between mixed case mode, uppercase mode, and lowercase mode. |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|     | Space   |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|     | Toggle between numeric and letter mode.                             |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |



## ❑ Using the Keypad

### *Keypad Characters – Numeric Mode*

| Key               | Number of Times Key is Pressed          |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|-------------------|---|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|
|                   | 1                                       | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 |
|                   | 1                                       | . | , | ? | ! | ; | @ | _ | - | *  | #  | &  | \$ | /  | +  | =  | \  | "  | (  | )  |
|                   | 2                                       |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|                   | 3                                       |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|                   | 4                                       |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|                   | 5                                       |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|                   | 6                                       |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|                   | 7                                       |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|                   | 8                                       |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|                   | 9                                       |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|                   | 0                                       |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
|                   | Space                                   |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |
| # key with DEL"/> | Toggle between numeric and letter mode. |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |



## ❑ Using the Keypad

### *Keypad Characters – Hexadecimal Mode*

| Key | Number of Times Key is Pressed |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |  |
|-----|--------------------------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|--|
|     | 1                              | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 |  |
|     | 1                              |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |  |
|     | 2                              | A | B | C |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |  |
|     | 3                              | D | E | F |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |  |
|     | 4                              |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |  |
|     | 5                              |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |  |
|     | 6                              |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |  |
|     | 7                              |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |  |
|     | 8                              |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |  |
|     | 9                              |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |  |
|     | 0                              |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |  |
|     | Not applicable                 |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |  |
|     | Not applicable                 |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |  |



## ❑ Push-To-Talk (PTT) Button

The **PTT** button on the side of the radio serves two basic purposes:

- While a call is in progress, the **PTT** button allows the radio to transmit to other radios in the call. Press and hold down **PTT** button to talk. Release the **PTT** button to listen. The microphone is activated when the **PTT** button is pressed.
- While a call is not in progress, the **PTT** button is used to make a new call.





## ❑ Status Icons

The 240 x 320 pixel front liquid crystal display (LCD) of your radio shows radio status, text entries, and menu entries. The top two display rows contain color icons that indicate radio operating conditions.

The following are the icons that appear on the radio's display.



### Receiving

Radio is receiving a call or data.



### Transmitting

Radio is transmitting a call or data.



Top Display

### Battery

For IMPRES battery operation only – the icon shown indicates the charge remaining in the battery.  
For all battery operation – the icon blinks when the battery is low.



Top Display

### Received Signal Strength Indicator (RSSI)

The number of bars displayed represents the received signal strength for the current site, for trunking only. The more stripes in the icon, the stronger the signal.



Top Display

### Direct

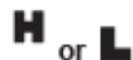
- **On** = Radio is currently configured for direct radio-to-radio communication (during conventional operation only).
- **Off** = Radio is connected with other radios through a repeater.



Top Display

### Power Level

- L = Radio is set at Low power.
- H = Radio is set at High power.



Top Display

### Scan

Radio is scanning a scan list.



Top Display

### Priority Channel Scan

- **Blinking dot** = Radio detects activity on channel designated as Priority-One.
- **Steady dot** = Radio detects activity on channel designated as Priority-Two.





Top Display

**View/Program Mode**

Radio is in the view or program mode.

- **On steady** = View mode.
- **Blinking** = Program mode.



Top Display

**Secure Operation**• **On** = Secure operation.• **Off** = Clear operation.• **Blinking** = Receiving an encrypted voice call.**Data Activity**

Data activity is present.

**HEX****Hexadecimal**

Indicates that the text entry is currently in hexadecimal mode.



## ❑ Text Messaging Service (TMS) Icons

### Status Icons (Receiving)

The following icons appear on the radio's display for TMS features:



#### Inbox Full

The Inbox is full.



#### Unread Message

- User receives a new message.
- The selected text message in the Inbox has not been read.



#### Read Message

The selected text message in the Inbox has been read.

3/6

#### Message Index

Indicates the index of the current message the user is viewing.  
Example: If the user is looking at the third message out of a total of 6 messages in the Inbox folder, the icon is displayed as the icon on the left column.



#### Priority Status

- The "Priority" feature is toggled on before the message is sent.
- Messages in the Inbox folder are flagged with "Priority".



#### Request Reply

- The "Request Reply" feature is toggled on before the message is sent.
- Messages in the Inbox folder are flagged with "Request Reply".



#### Priority Status and Request Reply

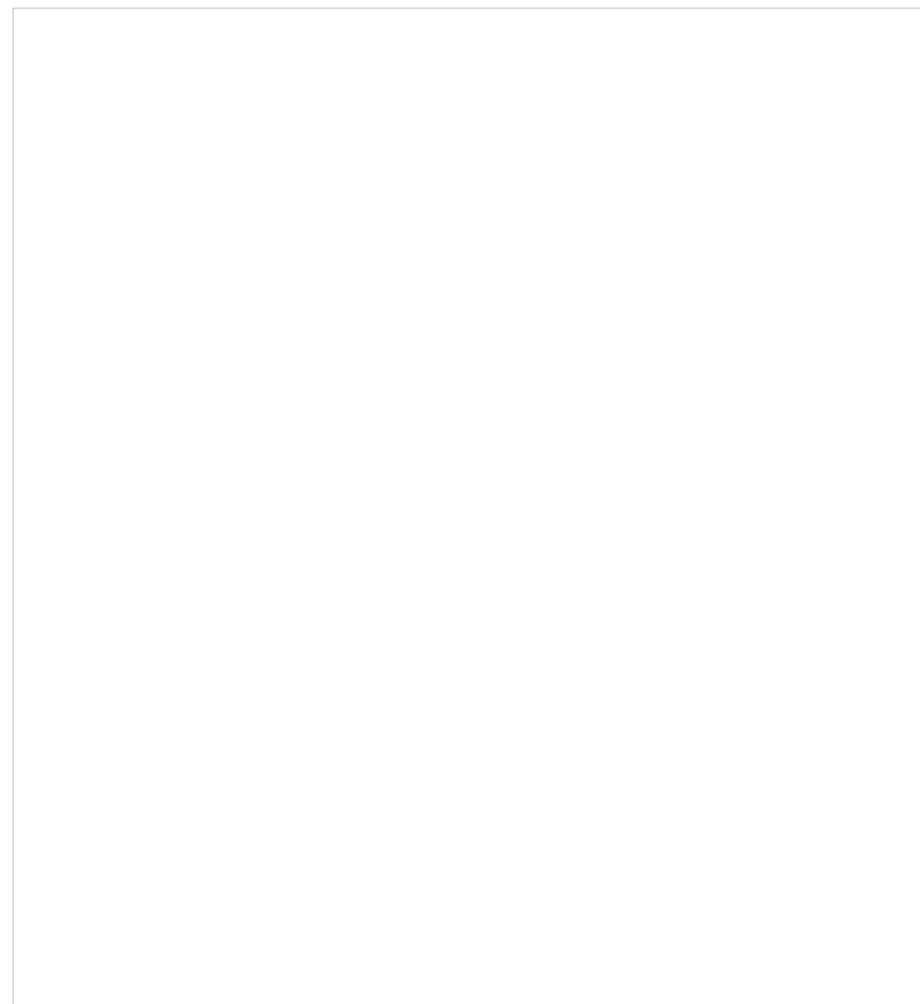
- User is composing a message with a priority status and a request for a reply.
- Messages in the Inbox folder are flagged with "Priority" and "Request Reply".



## ❑ Text Messaging Service (TMS) Icons

### *TMS Menu Options*

| Menu Option | Description/Function                    |
|-------------|---|
| <b>Back</b> | Brings you back to the previous screen. |
| <b>Clr</b>  | Deletes all messages.                   |
| <b>Del</b>  | Deletes a message or text.              |
| <b>Edit</b> | Brings you to the edit screen.          |
| <b>Exit</b> | Exits to the Home screen.               |
| <b>No</b>   | Returns to the previous screen.         |
| <b>Optn</b> | Brings you to the Options main screen.  |
| <b>Rply</b> | Replies to a message.                   |
| <b>Sel</b>  | Selects the highlighted command.        |
| <b>Send</b> | Sends the message.                      |
| <b>Yes</b>  | Updates or saves a command.             |





## ❑ LED Indicator

The LED indicator shows the operational status of your radio.





**Solid red** – Radio is transmitting.

**Blinking red** – Radio is transmitting at low battery condition.

**Rapidly blinking red** – Radio has failed the self test upon powering up or encountered a fatal error.

**Solid yellow (Conventional Only)** – Channel is busy.

**Blinking yellow** – Radio is receiving a secured transmission.

**Solid green** – Radio is powering up, or is on a non-priority channel while in the Scan List Programming mode.

**Blinking green** – Radio is receiving an individual or telephone call, or is on a Priority-Two channel while in the Scan List Programming mode.

**Rapidly blinking green** – Radio is on a Priority-One channel while in the Scan List Programming mode.

**Note:** No LED indication when the radio receives a clear (non-secured) transmission in trunking Mode.



## ❑ Intelligent Lighting Indicators

This feature temporarily changes the radio's display backlight color and the alert text background color to help signal that a radio event has occurred.

**Note:** This feature must be preprogrammed by a qualified radio technician.

| Backlight and Bar Color | Notification     | When  |
|-------------------------|------------------|---|
| Orange                  | Emergency Alerts | The radio initiates an emergency alarm or call.                     |
|                         |                  | The radio receives an emergency alarm or call.                      |
| Red                     | Critical Alerts  | The radio battery is low.   |
|                         |                  | The radio is out of range.  |
|                         |                  | The radio enters fail-soft mode.                                    |
|                         |                  | The radio is unable to establish a full connection with the system. |
|                         |                  | The radio is unable to authenticate or register with the system.    |
| Green                   | Call Alerts      | The radio receives a private call.                                  |
|                         |                  | The radio receives a call alert.                                    |



**Orange**

Emergency Alerts



**Red**

Critical Alerts



**Green**

Call Alerts



## Alert Tones

An alert tone is a sound or group of sounds. Your radio uses alert tones to inform you of your radio's conditions. The following table lists these tones and when they occur.

| You Hear  | Tone Name                         | Heard  |
|---|-----------------------------------|--|
| <b>Short,<br/>Low-Pitched<br/>Tone</b><br><br><b>Play</b>        | Radio Self Test Fail              | When radio fails its power-up self test.   |
|   | Reject                            | When unauthorized request is made.   |
|   | Time-Out Timer Warning            | Four seconds before time out.  |
|   | No ACK Received                   | When radio fails to receive an acknowledgment.                                       |
|   | Individual Call Warning Tone      | When radio is in an individual call for greater than 6 seconds without any activity. |
|   | Talk Prohibit/ <b>PTT</b> Inhibit | (When <b>PTT</b> button is pressed) transmissions are not allowed.                   |
| <b>Long,<br/>Low-Pitched<br/>Tone</b><br><br><b>Play</b>        | Time-Out Timer<br>Timed Out       | After time out.  |
|   | Out of Range                      | (When <b>PTT</b> button is pressed) the radio is out of range of the system.         |
|   | Invalid Mode                      | When radio is on an unprogrammed channel.  |
| <b>A Group of<br/>Low-Pitched<br/>Tones</b><br><br><b>Play</b> | Busy                              | When system is busy.   |



| You Hear   | Tone Name                 | Heard   |
|--|---------------------------|---|
| <p><b>Short, Medium-Pitched Tone</b></p>  <p><b>Play</b></p>      | Valid Key-Press           | When correct key is pressed.  |
|  | Radio Self Test Pass      | When radio passes its power-up self test.                           |
|  | Priority Channel Received | When activity on a priority channel is received.                    |
|  | Emergency Alarm Entry     | When entering the emergency state.                                  |
|  | Central Echo              | When central controller has received a request from a radio.        |
| <p><b>Long, Medium-Pitched Tone</b></p>  <p><b>Play</b></p>       | Emergency Exit            | When exiting the emergency state.                                   |
| <p><b>A Group of Medium-Pitched Tones</b></p>  <p><b>Play</b></p> | Fail-soft                 | When the trunking system fails.                                     |
|  | Automatic Call Back       | When voice channel is available from previous request.              |
|  | Keyfail                   | When encryption key has been lost.                                  |
|  | Console Acknowledge       | When status, emergency alarm, or reprogram request ACK is received. |
|  | Received Individual Call  | When Call Alert or Private Call is received.                        |
|  | Site Trunking             | When a SmartZone trunking system fails.                             |



| You Hear  | Tone Name          | Heard   |
|---|--------------------|---|
| <p><b>Short,<br/>High-Pitched<br/>Tone (Chirp)</b></p>  <p><b>Play</b></p> | Low-Battery Chirp  | When battery is below preset threshold value.                                 |
| <p><b>Gurgle</b></p>  <p><b>Play</b></p>                                   | Dynamic Regrouping | (When the <b>PTT</b> button is pressed) a dynamic ID has been received.       |
|   | Talk Permit        | (When <b>PTT</b> button is pressed) verifying system accepting transmissions. |
| <p><b>Unique,<br/>Low-Pitched<br/>Chirp</b></p>   | New Message        | When a new message is received.   |
| <p><b>Unique,<br/>High-Pitched<br/>Chirp</b></p>  | Priority Status    | When a priority message is received.  |



**Selecting a Zone** .....

**Selecting a Radio Channel** .....

**Using Mode Select Feature** .....

*Saving a Zone and Channel to a Button* .....

**Receiving and Responding to a Radio Call** .....

*Receiving and Responding to a Talkgroup Call* .....

*Receiving and Responding to a Private Call (Trunking Only)*  
.....

**Making a Radio Call** .....

*Making a Talkgroup Call* .....

**Repeater or Direct Operation** .....



## Zones and Channels

| Channels | Zone1        | Zone2        | Zone3        | Zone4         | Zone5        | Zone6        |
|----------|--------------|--------------|--------------|---------------|--------------|--------------|
| 1        | BrksEMS      | BrksALSHail  | Fire Pol CW  | BrksFTCTrg1   | BrksFTCTrg1  | BrksPW R 1   |
| 2        | BrksEMSOps 1 | BrksALSPtch1 | FP Ops N1    | BrksFTCTrg2   | BrksFTCTrg2  | BrksPW R 2   |
| 3        | BrksEMSOps 2 | BrksALSPtch2 | FP Ops N2    | BrksFTCAAdmin | BrksFirTrgN1 | BrksPW R 3   |
| 4        | BrksEMSAadm1 | BrksALSPtch3 | FP Ops S1    | BrksFirTrgN1  | BrksFirTrgN2 | BrksPW R 4   |
| 5        | BrksEMSAadm2 | RHTCBLSPtch1 | FP Ops S2    | BrksFirTrgN2  | BrksFirTrgS1 | BrksPW R 5   |
| 6        | Rdg EMSDisp  | RHTCBLSPtch2 | BrksFireA    | BrksFirTrgS1  | BrksFirTrgS2 | BrksPW R 6   |
| 7        | Rdg EMSOps1  | SJMCBLSPtch1 | BrksFireB    | BrksFirTrgS2  | BrksExerCW   | BrksPW R 7   |
| 8        | Rdg EMSOps2  | SJMCBLSPtch2 | BrksFirOps 1 | BrksExerCW    | BLANK        | BrksPW R 8   |
| 9        | BrksFireA    | PotsBLSPtch1 | BrksFirOps 2 | BLANK         | BLANK        | BrksPW R 9   |
| 10       | BrksFireB    | FlightOps 1  | BrksFirOps 3 | BLANK         | BLANK        | BrksPW R 10  |
| 11       | BrksFirOps 1 | FlightOps 2  | BrksFirOps 4 | BLANK         | BLANK        | BrksPW R 11  |
| 12       | BrksFirOps 2 | BLANK        | BrksFirOps 5 | Rdg EMSDisp   | Rdg EMSDisp  | BrksPW R 12  |
| 13       | BrksFirOps 3 | BLANK        | BrksFirOps 6 | Rdg FireDisp  | Rdg FireDisp | BksPWInrtaOp |
| 14       | Fire/EMSDisp | Fire/EMSDisp | Fire/EMSDisp | Fire/EMSDisp  | Fire/EMSDisp | Fire/EMSDisp |
| 15       | CWIntraOp    | CWIntraOp    | CWIntraOp    | CWIntraOp     | CWIntraOp    | CWIntraOp    |
| 16       | County EMERG | County EMERG | County EMERG | County EMERG  | County EMERG | County EMERG |



## ❑ Selecting a Zone (Top Side Button)

A zone is a group of channels.

### Procedure:

- 1 Press the preprogrammed **Zone Up (Side Middle Button)** or **Zone Down (Side Bottom Button)** buttons to the required zone.





## ❑ Selecting a Zone (Menu)

### [Menu]

- 1 ▲ or ▼ to **Zone**.
  - 2 Press the **Menu Select** button directly below **Zone**.
  - 3 ◀ or ▶ to the required zone.  
OR  
Use the keypad to enter the zone number.
- If the zone number entered is unprogrammed, the display shows **Invalid entry**.  
Repeat Step 3.
- 4 Press the **Menu Select** button directly below **Sel** to confirm the displayed zone.
  - 5 Press the **PTT** button to transmit on the displayed zone channel.





## ❑ Selecting a Radio Channel

A channel is a group of radio characteristics, such as transmit/receive frequency pairs.

### Procedure:

#### [16-Position Select Knob]

- 1 Turn the preprogrammed **16-Position Select Knob** to the desired channel.





## ❑ Using Mode Select Feature

### *Saving a Zone and Channel to a Button*

Mode Select allows a long press to save your radio's current zone and channel to a keypad button; then once programmed, the short-press of that button or soft key jumps the transmission to the saved zone and channel.

All the programmable buttons and keypad digit 0 to 9 buttons allow you to save the frequent used zone and channel.

#### Procedure:

- 1 Toggle your zone and channel to the required zone and channel.
- 2 Press and hold the digit button you desire to program. You hear a short, medium-pitched tone when the zone and channel is saved.

**Note:** Repeat this procedure to change the zone and channel of the programmed button.

Short press of the programmed button changes your current transmission to the zone and channel programmed in this button.





## ❑ Receiving and Responding to a Radio Call

Once you have selected the required channel and/or zone, you can proceed to receive and respond to calls.

The LED lights up solid red while the radio is transmitting. In conventional mode, the LED lights up solid yellow when the radio is receiving a transmission. In trunking mode, there is no LED indication when the radio receives a transmission.

If the radio is receiving a secure transmission, the LED blinks yellow.





## ❑ Receiving and Responding to a Radio Call

### *Receiving and Responding to a Talkgroup Call*

To receive a call from a group of users, your radio must be configured as part of that talkgroup.

#### Procedure:

When you receive a talkgroup call (while on the Home screen), depending on how your radio is preprogrammed:

- 1 ASTRO Conventional and** Analog with MDC signaling.  
The LED lights up solid yellow.  
The display shows the talkgroup alias or ID, and the caller alias or ID.

**OR**

#### Trunking Only:

The display shows the caller alias or ID.

- 2** Press the **PTT** button to respond to the call.  
The LED lights up solid red.
- 3** Release the **PTT** button to listen.





## ❑ Receiving and Responding to a Radio Call

### *Receiving and Responding to a Private Call (Trunking Only)*

A Private Call is a call from an individual radio to another individual radio.

These one-to-one calls between two radios are not heard by others in the current talkgroup. The calling radio automatically verifies that the receiving radio is active on the system and can display the caller ID.

#### Procedure:

When you receive a Private Call:

- 1 You hear two alert tones and the LED blinks green. The display shows **Call received** and the caller alias or ID. Press the **Menu Select** button directly below **Resp** within 20 seconds after the call indicators begin. During the call, the display shows the caller alias (name), if it is in the call list.  
**OR**  
During the call, the display shows the caller ID (number), if the caller's name is not in the call list.

- 2 Press and hold the **PTT** button to talk. Release the **PTT** button to listen.
- 3 Press  or the **Call Response** button to hang up and return to the Home screen.





## ❑ Making a Radio Call

You can select a zone, channel, subscriber ID, or talkgroup by using:

- The preprogrammed Zone switch
- The 16-Position Select Channel Knob
- The Contacts list (Selected radios only)



## BEST PRACTICES: HIGH NOISE ENVIRONMENTS AND THE DIGITAL DIFFERENCE

### To minimize or eliminate the impact of background noise when using digital radios:

1. Place the microphone 1-2 “ from your mouth.
2. Place the microphone facing your mouth.

(Microphone performance is maximized when the audio is coming directly into the microphone and not entering the microphone from the side or back.)

***This also allows the APX noise cancellation microphone on the back to reduce background sounds.***

3. Speak in a clear and controlled voice to maximize audio intelligibility.



### Digital Trunking Differences

- Wait for the talk permit tone (chirp) before speaking
- Audio delay – you will notice a delay between what you said and what others hear if another radio is nearby
- Proximity - you may hear an echo when two radios are too close together
- Hang-time – your radio continues to transmit for a second after PTT button is released
- Radio mics are sensitive and can pick up back-ground conversations



## ❑ Making a Radio Call

### *Making a Talkgroup Call*

To make a call to a group of users:

#### Procedure:

- 1 Turn the **16-Position Select Channel Knob** to select the channel with the desired talkgroup.
- 2 Press the **PTT** button to make the call.

#### **ASTRO Conventional Only:**

The LED lights up solid red.

The display shows the talkgroup alias or ID.

#### **OR**

#### **Trunking Only:**

The LED lights up solid red.

Speak clearly into the microphone.

Release the **PTT** button to listen.





## ❑ Repeater or Direct Operation

The **REPEATER** operation increases the radio's range by connecting with other radios through a repeater. The transmit and receive frequencies are different.

The **DIRECT** or "talkaround operation" allows you to bypass the repeater and connect directly to another radio. The transmit and receive frequencies are the same.

### Procedure:

Move the 16-Position Channel/Talkgroup Select to a preprogrammed **Direct** channel in the radio to talk in a direct/talkaround mode.

The display shows the Talkaround icon  if the radio is currently in Direct mode (during conventional operation only).





**Advanced Call Features** .....

*Using the Dynamic Regrouping Feature (Trunking Only)*.....

*Classifying Regrouped Radios*.....

**Contacts** .....

*Viewing Details of a Contact* .....

*Adding a New Contact Entry* .....

*Deleting a Contact Entry*.....

*Adding a Contact to a Call List*.....

*Removing a Contact from a Call List*.....

*Editing a Contact (Entry Alias and Entry ID)*.....

**Scan Lists**.....

*Viewing a Scan List* .....

*Editing the Scan List*.....

**Scan** .....

*Turning Scan On or Off*.....

*Deleting a Nuisance Channel* .....

*Restoring a Nuisance Channel* .....

**Call Alert Paging** .....

**Emergency Operation** .....

*Sending an Emergency Alarm with Emergency Call* .....

**Automatic Registration Service (ARS)** .....

*Selecting or Changing the ARS Mode* .....

**Text Messaging Service (TMS)** .....

*Accessing the TMS Features* .....

*Deleting Text Messages* .....

**Secure Operations** .....

*Selecting Secure/Clear Transmissions* .....

**Trunking System Controls** .....

*Using the Fail-soft System* .....

*Going Out of Range* .....

*Using the Site Trunking Feature* .....

**Programming Over Project 25 (POP 25)** .....

*Responding to the notification of Upgrade* .....



## ❑ Advanced Call Features

### *Using the Dynamic Regrouping Feature (Trunking Only)*

This feature allows the dispatcher to temporarily reassign selected radios to a particular channel where they can communicate with each other. This feature is typically used during special operations and is enabled by a qualified radio technician.

You will not notice whether your radio has this feature enabled until a dynamic regrouping command is sent by the dispatcher.

**Note:** If you try to access a zone or channel that has been reserved by the dispatcher as a dynamically regrouped mode for other users, you hear an invalid tone.

#### **Procedure:**

- 1 When your radio is dynamically regrouped, it automatically switches to the dynamically regrouped channel. You hear a “gurgle” tone and the display shows the dynamically regrouped channel’s name.  
Press the **PTT** button to talk.  
Release the **PTT** button to listen.

When the dispatcher cancels dynamic regrouping, the radio automatically returns to the zone and channel that you were using before the radio was dynamically regrouped.



## ❑ Advanced Call Features

### *Classifying Regrouped Radios*

The dispatcher can classify regrouped radios into either of two categories: **Select Enabled** or **Select Disabled**.

- Select-enabled radios are free to change to any available channel, including the dynamic-regrouping channel, once the user has selected the dynamic-regrouping position.
- Select-disabled radios cannot change channels while dynamically regrouped. The dispatcher has forced the radio to remain on the dynamic-regrouping channel.

The Scan or Private Call feature cannot be selected while your radio is Select Disabled.





## ☐ Contacts

This feature provides “address-book” capabilities on your radio.

Each entry corresponds to an alias (name) or ID (number) that you use to initiate a call.

Contact entries are alphabetically sorted according to entry alias. Each alias can have up to 5 IDs of different call types associated with it.

Additionally, each entry, depending on context (conventional, trunking, or phone), associates with Private Call, or Call Alert.

Each entry within Contacts displays the following information:

- Call Alias (Name)
- Call ID (Number)
- Call Type (Icon)
- WACN ID (Astro 25 Trunking IDs only)
- System ID

**Note.** For Berks County, the contact list is set up only to help display the calling radio Alias. A total of 500 default records are added to the “Unified Call List” for this purpose. No Hot Lists are set up in the radios.

The systems include the Trunking system, ASTRO conventional and MDC conventional.

The radio automatically exits the feature, if the feature inactivity timer is enabled, when the radio is left idle and the timer expires. You will hear the Menu Inactive Exit Tone upon feature exit.



## ☐ Contacts

### *Viewing Details of a Contact*

#### Procedure:

- 1 ◀ OR ▶ to **Cnts.**
- 2 Press the **Menu Select** button directly below **Cnts.**  
The entries are alphabetically sorted.
- 3 ▲ OR ▼ to the entry you want to view.
- 4 Press the **Menu Select** button directly below **Optn.**
- 5 ▲ OR ▼ to **View.**
- 6 Press the **Menu Select** button directly below **Sel.**  
The display shows all the numbers associated with the entry.





## ☐ Contacts

### *Adding a New Contact Entry*

#### Procedure:

- 1 ◀ OR ▶ to **Cnts.**
- 2 Press the **Menu Select** button directly below **Cnts.**  
The entries are alphabetically sorted.
- 3 ▲ OR ▼ to [**New Contact**].
- 4 Press the **Menu Select** button directly below **Sel.**
- 5 ▲ OR ▼ to **Name.**
- 6 Press the **Menu Select** button directly below **Edit.**  
The display shows **Edit name** and a blinking cursor appears.  
Use the keypad to enter the name.  
Press ◀ to move one space to the left.  
Press ▶ to move one space to the right.  
Press the **Menu Select** button directly below **Del** to delete any unwanted characters.  
Press  to add a space.  
Press  to toggle between mixed case mode, uppercase mode, and lowercase mode.  
Press  to toggle between numeric and letter mode.

Press the **Menu Select** button directly below **Ok** once you have entered the name.

#### OR

Press the **Menu Select** button directly below **Cncl** to return to the previous screen.

- 7 ▲ OR ▼ to [**Add Number**].
- 8 Press the **Menu Select** button directly below **Sel.**
- 9 ▲ OR ▼ to **Number 1.**
- 10 Press the **Menu Select** button directly below **Edit.**  
The display shows **Edit Number 1** and a blinking cursor appears.  
Use the keypad to enter the number.  
Press the **Menu Select** button directly below **Del** to delete any unwanted characters.  
Press the **Menu Select** button directly below **Ok** once you have entered the number.  
**OR**  
Press the **Menu Select** button directly below **Cncl** to return to the previous screen.



11 ▲ Or ▼ to **Type 1**.

12 Press the **Menu Select** button directly below **Edit**.

▲ Or ▼ to the required mode.

Press the **Menu Select** button directly below **Ok**.

**OR**

Use keypad to enter or edit the existing system IDs.

**OR**

▲ Or ▼ to **[Add Number]**.

Press the **Menu Select** button directly below **Sel** to add a new number.

13 Press the **Menu Select** button directly below **Done** once you have finished.

The display shows **<Entry> Stored**, confirming that the contact entry has been added.

The radio returns to the main Contacts screen.





## ☐ Contacts

### *Deleting a Contact Entry*

#### Procedure:

- 1 ◀ OR ▶ to **Cnts.**
- 2 Press the **Menu Select** button directly below **Cnts.**  
The entries are alphabetically sorted.
- 3 ▲ OR ▼ to the entry you want to delete.
- 4 Press the **Menu Select** button directly below **Optn.**
- 5 ▲ OR ▼ to **Delete.**
- 6 Press the **Menu Select** button directly below **Sel.**  
The display shows **<Entry> confirm del?**
- 7 Select **Yes.**  
The display shows **<Entry> deleted** and the radio returns to the main screen for Contacts.  
**OR**  
Select **No** to return to the main screen for Contacts.





## ☐ **Contacts**

### *Adding a Contact to a Call List*

#### **Procedure:**

- 1 ◀ or ▶ to **Cnts.**
- 2 Press the **Menu Select** button directly below **Cnts.**  
The entries are alphabetically sorted.
- 3 ▲ or ▼ to the entry you want to add to a call list.
- 4 Press the **Menu Select** button directly below **Optn.**
- 5 ▲ or ▼ to **Add to CallLst.**
- 6 Press the **Menu Select** button directly below **Sel.**
- 7 ▲ or ▼ to the required **Call List.**
- 8 Press the **Menu Select** button directly below **Add.**  
**OR**  
▲ or ▼ to **Cncl** to return to the main display for Contacts.

The display momentarily shows **Please wait** before showing **<Entry> added**, confirming the addition of the contact to the list.

The radio returns to the main display for Contacts.



## ☐ Contacts

### *Removing a Contact from a Call List*

#### Procedure:

- 1 ◀ OR ▶ to **Cnts.**
- 2 Press the **Menu Select** button directly below **Cnts.**  
The entries are alphabetically sorted.
- 3 ▲ OR ▼ to the entry you want to remove from a call list.
- 4 Press the **Menu Select** button directly below **Optn.**
- 5 ▲ OR ▼ to **Rm frm CallLst.**
- 6 Press the **Menu Select** button directly below **Sel.**  
The display shows **<Entry> remove?**.
- 7 Press the **Menu Select** button directly below **Yes** to remove the entry from the Call List.  
**OR**  
Press the **Menu Select** button directly below **No** to return to the main display for Contacts.

The display momentarily shows **Please wait** before showing **<Entry> removed**, confirming the addition of the contact to the list.

The radio returns to the main display for Contacts.



## ☐ Contacts

### *Editing a Contact (Entry Alias and Entry ID)*

Entry Alias and Entry ID can be edited.

#### Procedure:

- 1 ◀ or ▶ to **Cnts.**
- 2 Press the **Menu Select** button directly below **Cnts.**  
The entries are alphabetically sorted.
- 3 ▲ or ▼ to entry you want to edit.
- 4 Press the **Menu Select** button directly below **Optn.**
- 5 ▲ or ▼ to **Edit.**
- 6 Press the **Menu Select** button directly below **Sel.**
- 7 ▲ or ▼ to entry alias or entry ID you want to edit.

- 8 Press the **Menu Select** button directly below **Edit.**  
The display shows **Edit name** and a blinking cursor appears.  
Use the keypad to enter the name.  
Press ◀ to move one space to the left.  
Press ▶ to move one space to the right.  
Press the **Menu Select** button directly below **Del** to delete any unwanted characters.  
Press  to add a space.  
Press  to toggle between mixed case mode, uppercase mode, and lowercase mode.  
Press  to toggle between numeric and letter mode.  
Press the **Menu Select** button directly below **Ok** once you have entered the name.  
**OR**  
Press the **Menu Select** button directly below **Cncl** to return to the previous screen.  
  
The display returns to the Edit Contact screen.
- 9 Press the **Menu Select** button directly below **Done** to save your changes and return to the main screen for Contacts.



## ☐ Contacts

### *Editing a Contact (Call Type)*

#### Procedure:

- 1 ◀ or ▶ to **Cnts.**
- 2 Press the **Menu Select** button directly below **Cnts.**  
The entries are alphabetically sorted.
- 3 ▲ or ▼ to entry you want to edit.
- 4 Press the **Menu Select** button directly below **Optn.**
- 5 ▲ or ▼ to **Edit.**
- 6 Press the **Menu Select** button directly below **Sel.**
- 7 ▲ or ▼ to Call Type you want to edit.
- 8 Press the **Menu Select** button directly below **Edit.**
- 9 ▲ or ▼ to choose from the list of call types given.
- 10 Press the **Menu Select** button directly below **Ok** to select.  
The display returns to the Edit Contact screen.
- 11 Press the **Menu Select** button directly below **Done** to save your changes and return to the main screen for Contacts.



## ❑ Scan Lists

Scan lists are created and assigned to individual channels/groups.

Your radio scans for voice activity by cycling through the channel/group sequence specified in the scan list for the current channel/group.

Your radio supports different types of Scan Lists:

- Trunking Priority Monitor Scan List
- Conventional Scan List

Please note that for most parts the scan list members are user programmable.



## ❑ Scan Lists

### *Viewing a Scan List*

#### Procedure:

- 1 ◀ Or ▶ to **ScnL**.
- 2 Press the **Menu Select** button directly below **ScnL**.
- 3 ▲ Or ▼ to view the members on the list.
- 4 Press  to exit the current display and return to the Home screen.





## ❑ Scan Lists

### *Editing the Scan List (Side Button)*

This feature lets you change scan list members and priorities.

#### Procedure:

#### [Preprogrammed Button]

- 1 Long press the preprogrammed **Scan** button (side button).
- 2 ▲ or ▼ to the entry you want to edit.
- 3 Press the **Menu Select** button directly below **Sel** to add and/ or change the priority of the currently displayed channel in the scan list.  
**OR**  
Press the **Menu Select** button directly below **Del** to delete the currently displayed channel from the scan list.  
**OR**  
Press the **Menu Select** button directly below **Rcl** to view the next member of the scan list.
- 4 ▲ or ▼ to select more channels to be added or deleted.  
**OR**  
Use the **16-Position Select knob** to select additional channels to be added or deleted.
- 5 Press  to exit scan list programming and return to the Home screen.





## ☐ Scan Lists

### *Editing the Scan List*

This feature lets you change scan list members and priorities.

#### Procedure:

##### [Menu]

1 ◀ or ▶ to **ScnL**.

2 Press the **Menu Select** button directly below **ScnL**.  
*The display shows the lists that can be changed*

3 ▲ or ▼ to the entry you want to edit.

4 Press the **Menu Select** button directly below **Sel** to add and/ or change the priority of the currently displayed channel in the scan list.

#### OR

Press the **Menu Select** button directly below **Del** to delete the currently displayed channel from the scan list.

#### OR

Press the **Menu Select** button directly below **Rcl** to view the next member of the scan list.

5 ▲ Or ▼ to select more channels to be added or deleted.

#### OR

Use the **16-Position Select** knob to select additional channels to be added or deleted.

6 Press **Home** to exit scan list programming and return to the Home screen.





### Priority Status

Below the **Sel**, **Del**, and **Rcl** screen, press the **Menu Select** button directly below **Sel** to view and/or change the priority status of the currently displayed channel.

**OR**

Below the **Sel**, **Del**, and **Rcl** screen, press the **Sel** button one or more times to view and/or change the scan list status icon of the currently displayed channel.

A Scan icon indicates that the current channel is in the scan list as a non-priority channel.  
The LED lights up solid green.

**OR**

A Priority-Two Channel Scan icon indicates that the current channel is in the scan list as the Priority-Two channel.  
The LED blinks green.

**OR**

A Priority-One Channel Scan icon indicates that the current channel is in the scan list as the Priority-One channel.  
The LED rapidly blinks green.

You hear all traffic on the Priority- One channel, regardless of traffic on non-priority channels.

**OR**

No icon indicates that the current channel is deleted from the scan list.



## ❑ Scan

### *Turning Scan On or Off*

This feature allows you to monitor traffic on different channels by scanning a preprogrammed list of channels.

#### **Procedure:**

#### **[Preprogrammed Button]**

#### **To Turn Scan On:**

**1** Press and release the preprogrammed **Scan** button (Top Side Button) to turn scan on.  
*The display shows **Scan On**. The scan status symbol (  ) is displayed, indicating scan is active.*

#### **To Turn Scan Off:**

**2** Press and release the preprogrammed Scan button (Top Side Button) to turn scan Off.

*The display shows **Scan OFF** and the scan status icon goes away if scan is disabled. The scan status symbol (  ) will no longer be displayed, indicating scan has been deactivated.*





## ☐ Scan

### *Deleting a Nuisance Channel*

If a channel continually generates unwanted calls or noise (termed a “nuisance” channel), you can temporarily remove the unwanted channel from the scan list.

This capability does not apply to priority channels or the designated transmit channel.

#### Procedure:

##### [Menu]

- 1 When the radio is locked onto the channel to be deleted, press **◀** OR **▶** to **Nuis**.
- 2 Press the **Menu Select** button directly below **Nuis**. The radio continues scanning the remaining channels in the list.





## ☐ Scan

### *Restoring a Nuisance Channel*

#### Procedure:

To restore the deleted nuisance channel, do one of the following:

- Turn the radio off and then turning it on again.  
**OR**
- Stop and restart a scan via the preprogrammed **Scan** button or menu.  
**OR**
- Change the channel via the **16-Position Select knob**.





## ❑ Call Alert Paging

### *Responding to a Call Alert Page*

This feature allows your radio to work like a pager.

When you receive a Call Alert page, you hear four repeating alert tones and the LED blinks green. The call received icon blinks and the display shows **Page received**.

Press any button to clear the Call Alert page.



## ❑ Emergency Operation

The Emergency feature is used to indicate a critical situation.

Your radio supports the following Emergency modes:

- Emergency Alarm with Emergency Call
- Non-Tactical/Revert — You talk on a preprogrammed emergency channel. The emergency alarm is sent on this same channel.
- To exit emergency at any time, press and hold the preprogrammed **Emergency** button for about a second.





## ❑ Emergency Operation

### *Sending an Emergency Alarm with Emergency Call*

#### Procedure:

- 1 Press the preprogrammed **Emergency** button.

*You will also see ACK RECEIVED in the display.*

*The current zone/channel is displayed alternately with EMERGENCY, the LED lights red, and you hear a group of short, medium-pitched tones.*

*If the selected channel does not support emergency, the display shows NO EMERGENCY. Select a channel that does show EMERGENCY.*

- 2 Press and hold the **PTT** button.  
Speak clearly into the microphone.
- 3 Release the **PTT** button to end the transmission and wait for a response from the dispatcher.
- 4 Press and hold the preprogrammed **Emergency** button for about a second to exit the Emergency Call mode.





## ❑ Text Messaging Service (TMS)

### *Receiving Text Messages*

This feature allows you to receive text messages

#### Procedure:

#### [Preprogrammed Button]

1 Press the **Data Feature Button**

2 ▲ Or ▼ to **Inbox** to view messages.

The Inbox can hold up to thirty (30) messages.

While on the view message screen, press the **Menu Select** button directly below **Optn**, **Del**, or **Back** to access the option.

- Select **Del** to delete the message.
- Select **Back** to return to the previous screen.





## ❑ Text Messaging Service (TMS)

### *Deleting Text Messages*

#### Deleting a Text Message

##### Procedure:

From the Inbox, Draft, or Sent screen:

- 1 ▲ OR ▼ to scroll through the messages.
- 2 Press the **Menu Select** button directly below **Del** to delete the current message.

#### Deleting All Text Messages

##### Procedure:

- 1 From the TMS feature screen, ▲ OR ▼ to **Inbox** or **Sent**.
- 2 Press the **Menu Select** button directly below **Clr** to select all messages in the selected folder. The display shows **Del All?**.
- 3 Press the **Menu Select** button directly below **Yes** to delete all the messages in the selected folder.  
**OR**  
Press the **Menu Select** button directly below **No** to return to the main TMS screen.



## ❑ Secure Operations

### *Selecting Secure/Clear Transmissions*

Secure radio operation provides the highest commercially available level of voice security on both trunked and conventional channels.

Unlike other forms of security, Motorola digital encryption provides signaling that makes it virtually impossible for others to decode any part of an encrypted message

Berks County's talkgroup are strapped to clear, or Encrypted. The Secure/Clear switch is not programmed. In the case of Encrypted, the talkgroups can be either strapped to an AES or ADP key. If needed a list of these Talkgroups can be found in the master fleetmap document provided earlier.



## ❑ Trunking System Controls

### *Using the Fail-soft System*

The fail-soft system ensures continuous radio communications during a trunked system failure.

If a trunking system fails completely, the radio goes into fail-soft operation and automatically switches to its fail-soft channel.

#### Procedure:

- 1 During fail-soft operation, your radio transmits and receives in conventional operation on a predetermined frequency.
- 2 You hear a medium-pitched tone every 10 seconds and the display shows **Fail-soft**.

When the trunking system returns to normal operation, your radio automatically leaves fail-soft operation and returns to trunked operation.





## ❑ Trunking System Controls

### *Going Out of Range*

When your radio goes out of the range of the system, it can no longer lock onto a control channel.

#### Procedure:

- 1 You hear a low-pitched tone.

#### AND/OR

The display shows the currently selected zone/channel combination and **Out of range**.

Your radio remains in this out-of-range condition until:  
It locks onto a control channel.

#### OR

It locks onto a fail-soft channel.

#### OR

It is turned off.





## ❑ Trunking System Controls

### *Using the Site Trunking Feature*

If the zone controller loses communication with any site, that site reverts to site trunking.

The display shows the currently selected zone/channel combination and **Site trunking**.

**Note:** When this occurs, you can communicate only with other radios within your trunking site.





## ❑ Programming Over Project 25 (POP 25)

This feature enables configuration data to be upgraded to your radio over-the-air. This feature retains full use of the radio during the configuration data transfer without interrupting communication. The upgrade pauses to give priorities to voice call, and continues after the voice call ended.

Once a configuration upgrade is downloaded to your radio, you can install new changes immediately or delay changes to be installed on the radio when it is being powered up. Your radio can also be configured to allow you to accept or reject an upgrade.



## ❑ Programming Over Project 25 (POP 25)

*Responding to the notification of Upgrade*

### Procedure:

- 1 The display shows **Upgrade?**.

Press the **Menu Select** button below **Acpt** to accept the request to upgrade immediately.

The display shows **Upg Rx In Prog** to indicate the upgrade received is in progress.



- Viewing the Recent Calls .....**
- Selecting a Radio Profile .....**
- Enabling and Disabling the Radio Alias .....**
- Locking and Unlocking the Keypad and Controls .....**
- Turning Keypad Tones On or Off .....**
- Using the Time-Out Timer .....**
- Using the Digital PTT ID Feature .....**
- IMPRES™ Battery Annunciator .....**
- Accessing the General Radio Information .....**
- Voice Announcement .....**



## ❑ Viewing the Recent Calls

This feature allows you to view the recent incoming and outgoing call information of the following call types:

- Call Alert
- Private Call
- Emergency Call (Incoming Only)



## □ Viewing the Recent Calls

### Procedure:

#### [Menu]

1 ◀ or ▶ to **Rcnt**.

2 Press the **Menu Select** button directly below **Rcnt** to access the Recent Calls feature screen.

3 ▲ Or ▼ to scroll through the list.

4 Press the **Menu Select** button directly below **Exit** to return to the Home screen.

OR

Press  or the **PTT** button to return to the Home screen.





## ❑ Selecting a Radio Profile

This feature allows you to manually switch the visual and audio settings of the radio.

There are three profiles that the users can check:

Normal Env.

Loud Env.

Search/Surveil



## ❑ Selecting a Radio Profile

### Procedure:

- 1 ◀ or ▶ to Prfl.
- 2 Press the **Menu Select** button directly below **Prfl** to access the Profiles feature screen.
- 3 ▲ or ▼ to scroll through the menu selections.
- 4 Press the **Menu Select** button directly below **Sel** to select the required radio profile.  
**OR**  
 Press the **Menu Select** button directly below **Exit** to exit the screen without making any changes.

The radio returns to the Home screen.  
 The profile name on the Home screen indicates the current selected radio profile.





## ❑ Enabling and Disabling the Radio Alias

This feature allows you to display or hide the radio alias (name).

### Procedure:

- 1 ◀ or ▶ to **MyID**.
- 2 Press the **Menu Select** button directly below **MyID**.  
The display momentarily shows **Radio ID off**, and the radio alias disappears from the Home screen.  
**OR**  
The display momentarily shows **Radio ID on**, and the radio alias appears on the Home screen.





## ❑ Locking and Unlocking the Keypad and Controls

You can lock your radio's keypad, programmable buttons and MFK to avoid inadvertent entry.

Check with your dealer or qualified technician for best selection to suite your usage.

### Procedure:

- 1 Toggle the preprogrammed **Keypad Lock** button to on. The display shows **Kypd/Ctrl Lock**.
- 2 Toggle again to unlock.





## ❑ Turning Keypad Tones On or Off

You can enable and disable keypad tones, if needed.

### Procedure:

#### [Preprogrammed Button]

- 1 Press the preprogrammed **Keypad Mute** button to turn the tones off or on.

The display momentarily shows **Tones off**, indicating that the keypad tones are disabled.

**OR**

The display momentarily shows **Tones on**, and you hear a short tone indicating that the keypad tones are enabled.

**OR**

#### [Menu]

- 1 ◀ Or ▶ to **Mute**.

- 2 Press the **Menu Select** button directly below **Mute**.

The display momentarily shows **Tones off**, indicating that the keypad tones are disabled.

**OR**

The display momentarily shows **Tones on**, and you hear a short tone indicating that the keypad tones are enabled.





## ❑ Using the Time-Out Timer

This feature turns off your radio's transmitter. You cannot transmit longer than the preset timer setting.

If you attempt to do so, the radio automatically stops your transmission, and you hear a talk-prohibit tone.

The timer is defaulted at 60 seconds .

**Note:** You will hear a brief, low-pitched, warning tone four seconds before the transmission times out.

### Procedure:

- 1 Hold down the **PTT** button longer than the preprogrammed time.  
You hear a short, low-pitched warning tone, the transmission is cut-off, and the LED goes out until you release the **PTT** button.
- 2 Release the **PTT** button.  
The timer resets.

- 3 Press the **PTT** button to re-transmit.  
The time-out timer restarts and the LED lights up solid red.



## ❑ Using the Digital PTT ID Feature

This feature allows you to see the radio ID (number) of the radio from whom you are currently receiving a transmission. This ID, consisting up to a maximum of eight characters, can be viewed by both the receiving radio and the dispatcher.

Your radio's ID number is also automatically sent every time the **PTT** button is pressed. This is a per-channel feature. For digital voice transmissions, your radio's ID is sent continuously during the voice message.





## Utilities

### Battery Annunciation

This feature displays the current capacity and charges cycles of your battery when a IMPRES Battery is powering your radio.

The information shown are:

- Rated Capacity – Percentage of current battery capacity.
- Remaining Capacity – Remaining power of the battery in mAh.
- Estimated Charges – Number of charges cycles the battery has gone through.

To access battery info screen:

#### Procedure:

- 1 ◀ OR ▶ to **Batt.**
- 2 Press the **Menu Select** button directly below **Batt.**  
The display shows the details of the battery.
- 3 ▲ OR ▼ to scroll through the various information.  
**OR**  
Press the **Menu Select** button directly below **Exit** to return to the previous screen.  
**OR**  
Press  to return to the Home screen.





## ❑ Accessing the General Radio Information

Your radio contains information on the following:

- Radio Information
- IP Display
- Control Assignments
- Soft ID (If Enabled)

### Accessing the Radio Information

This feature displays the following information of your radio:

- Host Version
- Secure Version
- Model Number
- ESN
- Flash Code
- Tuning Version
- Option Board Type (optional)
- Option Board Bluetooth Address (optional)
- Expansion Board Type (optional)
- DSP Version
- KG (Secure Algorithm)
- Serial Number
- Flash Size & Type
- RF Band
- Processor Version
- Option Board Serial Number (optional)
- Option Board Software Version (optional)
- Language Pack ID and Version (only when the language of the display is set to non-English)

**Note:** Press  at any time to return to the Home screen.



Follow the procedure to view the information;

### Procedure:

#### [Menu]

1 ◀ or ▶ to Info.

2 Press the **Menu Select** button directly below **Info**.

3 ▲ or ▼ to required information.

4 Press the **Menu Select** button directly below **Sel**.  
The display shows the Information screen.

5 ▲ or ▼ to scroll through the various information.

#### OR

Press the **Menu Select** button directly below **Back** to return to the previous screen.

#### OR

Press  to return to the Home screen.





## ❑ Voice Announcement

This feature enables the radio to audibly indicate the current feature mode, Zone or Channel the user has just assigned.

This is typically useful when the user is in a difficult condition to read the content shown on the display.

The features which Voice Announcement supports are:

- Zone
- Channel
- Scan

**Note:** Voice announcements support certain number of zone-channel, but not all.

### **Procedure:**

You hear a voice announcement when the features below are preprogrammed in the radio.

- The radio powers up. The radio announces the current zone and channel it is transmitting.