

Schneider, Lori

From: Kathie Glassel [kglassel@pacounties.org]
Sent: Wednesday, March 16, 2011 9:05 AM
To: Schneider, Lori
Cc: Loose, Justin; Soto, Maria; Pauley, Georgia; Mark Proper
Subject: RE: Berks Website

Categories: SharePoint Documentation, SharePoint Migration

Hi Lori,

Unfortunately, this is one of those SP 2007 things that CCAP has no control over. I have seen this before and I did find this blog that has a "work around" for the web parts that become corrupt. <http://erichanes2008.blogspot.com/2011/01/sharepoint-2007-trick-corrupt-web-parts.html>

In essence, what you need to do is: type in ?contents=1 at the end of the page URL which brings up the list of web parts on that page. You can then delete the web parts. You may also try (while in edit mode) click on Page, Modify Web Parts and select the web part to modify from there.



I did delete the one content editor web part and things seem o.k. now?

Thanks,
~ Kathie

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From: Schneider, Lori [<mailto:LSchneider@countyofberks.com>]

Sent: Wednesday, March 16, 2011 8:23 AM

To: Kathie Glassel

Cc: Loose, Justin; Soto, Maria; Pauley, Georgia; Mark Proper

Subject: RE: Berks Website

It's the main page for the Agricultural Coordinator site,
<http://www.co.berks.pa.us/Dept/AgCoord/Pages/default.aspx>

Thanks.

Lori A. Schneider

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From: Kathie Glassel [<mailto:kglassel@pacounties.org>]

Sent: Tuesday, March 15, 2011 9:07 AM

To: Schneider, Lori

Cc: Loose, Justin; Soto, Maria; Pauley, Georgia; Mark Proper

Subject: RE: Berks Website

Hi Lori,

I have seen oddities happen with web parts before, similar to what you mention. Typically it does not affect the website but more so one page. Do you have a link that I can review to see what may be happening?

Thanks,
~ Kathie

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From: Schneider, Lori [<mailto:LSchneider@countyofberks.com>]

Sent: Monday, March 14, 2011 2:25 PM

To: Kathie Glassel

Cc: Loose, Justin; Soto, Maria; Pauley, Georgia

Subject: Berks Website

Hi Kathie,

Is there something happening with our website? I am trying to update some information on the Ag Coordinator home page. I had originally been able to add a new web part and to edit an existing web part. Now, I can't edit, delete or do anything else in the NEW Web Part. If I edit the new web part, nothing happens, except that that an error shows up on the lower left corner of the screen. If I try to delete the new web part, I am taken to an Error Page.

I am, however, able to edit an existing web part. I have logged off the site, logged off and rebooted my computer, and have tested this on Maria's machine with the same results.

Any ideas?

Thanks....

Lori A. Schneider

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