

For Release Monday 4/19/2021

County of Berks / COVID-19 Leadership Team Press Release

The Berks Cares Vaccine Call Center is now open to help residents with technological and transportation needs access COVID-19 vaccine appointments

Reading, PA— 4/19/2021 — The Berks Cares Vaccine Call Center will go live today at 9 a.m. to assist residents who are struggling to sign up for or get to a COVID-19 vaccine appointment. The Call Center is part of a collaboration between the County of Berks and Co-County Wellness Services to help residents who do not have access to technology and have not been able to sign up for appointments online. The Call Center will also help anyone who needs transportation to a vaccine appointment by connecting them with free ride options through BARTA.

The Call Center can be reached at **1-888-712-2772** and will be open Monday through Friday, from 9 a.m. to 5 p.m. with assistance available in both English and Spanish. The Call Center will help direct individuals to open slots at the various vaccine clinics and opportunities from Berks' healthcare providers and local pharmacies until the County-led Berks Cares Vaccine Center in Muhlenberg Township is ready to open.

The Berks Cares Vaccine Center is a public health collaborative with the Berks Community Health Center and other community partners to set up a community vaccination center in Berks to make sure all residents can access the COVID-19 vaccine. Plans for the vaccine center continue to move forward, but an opening date has not yet been set as the County continues to work with its partners to ensure there is a consistent supply of vaccine and adequate workforce in place to staff the site. To learn more about the center or to sign up for email updates, please visit www.doyourpartberks.com.

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