



## *Kutztown Borough Police Department*

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Craig M. Summers  
Chief of Police

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### POLICE RESPONSE DURING THE CORONAVIRUS/COVID -19 PANDEMIC

The Kutztown Borough Police Department is committed to the health, safety and wellness of the community we serve. In light of the Coronavirus pandemic and in an abundance of caution for public safety as well as the safety of the members of the police department the Kutztown Borough Police Department will be handling non-emergency calls slightly differently.

- If you are reporting a minor incident or low level theft the officer may contact you by telephone and take the report.
- If the incident requires an officer to meet you in person the officer may call you and ask you to step outside. If you do not feel comfortable stepping outside you may ask the officer to come inside. The officer will attempt to keep a social distance of six (6) feet from you and will not shake your hand or otherwise come into physical contact with you.
- Police will not respond to EMS calls unless it is a life or death incident, i.e cardiac arrest.
- At the station the officer may speak with you through the window rather than coming out to the lobby. If you need privacy other arrangements will be made. For your safety, unless necessary, please do not come to the police station.
- All emergency calls will be responded to in the normal expeditious fashion with no change in service.

These changes are in response to the current situation, as the situation evolves and more information becomes available we will re-evaluate and modify our response as appropriate. Be assured the Kutztown Borough Police Department will continue to provide quality police services to the community as we navigate through this pandemic.

Best Regards,

Craig M. Summers  
Chief of Police